

# **Nueces Canyon CISD**

## **Food Safety Plan**

**Camp Wood, Texas**



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# **1. DESCRIPTION OF THE CHILD NUTRITION PROGRAM FOODSERVICE OPERATION**

## Overview of the School

1. Location of the school
2. Number of students served  
250
3. Grades served  
PK- 12
4. Name and Title of Lead Foodservice Employee  
Nicole Bingham, Food Service Director

## Description of the School Foodservice Operation

### **Menu**

#### *Meals*

Meals Served:

140 Breakfast

200 Lunch

0 After School Care Snacks

0 Other

Include percentage of free and reduced

### **Description of menu**

Nueces Canyon CISD uses the 6 week cycle menu created by West Texas Food Service Cooperative. NCCISD follows the portion guidelines set by the state for the separate age groups

#### *Leftover policy*

NCCISD Batch cooks in order to minimize leftovers. All left overs are discarded .

### **Food Production Facilities**

- Food Service System- On- site preparation
- Food is prepared daily
- State health department conducts 2 health inspections a year.
  - *Kitchen Equipment includes-*
  - *A convection oven*
  - *10 burner propane stove*
  - *refrigerators/freezers*
  - *dish machines and pot/pan washers*
  - *compartment sinks*
  - *Commercial Mixer*

*Employee involved in food production*

NCCISD has a total of 3 full time food service employees. The Food Service Director is the one in charge of all paper work, ordering, monitoring and all other manager duties. The two other employees are the cooks, servers and clean up.

**Purchasing**

Food and other cafeteria products are purchased through the West Texas Food Service Cooperative. NCCISD receives one food delivery a week.

*Prime vendor*

Labatt

*Milk/Dairy*

Oak Farms

# **SECTION 2: STANDARD OPERATING PROCEDURES (SOPS)**

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- Water Supply Emergency Procedures

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## Standard Operating Procedure

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### Personal Hygiene

**PURPOSE:** To prevent contamination of food by foodservice employees.

**SCOPE:** This procedure applies to foodservice employees who handle, prepare, or serve food.

**KEY WORDS:** Personal Hygiene, Cross-Contamination, Contamination

#### INSTRUCTIONS:

1. Train foodservice employees on using the procedures in this SOP.
2. Follow State or local health department requirements.
3. Follow the Employee Health Policy.
4. Report to work in good health, clean, and dressed in clean attire.
5. Change apron when it becomes soiled.
6. Wash hands properly, frequently, and at the appropriate times.
7. Keep fingernails trimmed, filed, and maintained so that the edges are cleanable and not rough.
8. Avoid wearing artificial fingernails and fingernail polish.
9. Wear single-use gloves if artificial fingernails or fingernail polish are worn.
10. Do not wear any jewelry except for a plain ring such as a wedding band.
11. Treat and bandage wounds and sores immediately. When hands are bandaged, single-use gloves must be worn.
12. Cover a lesion containing pus with a bandage. If the lesion is on a hand or wrist, cover with an impermeable cover such as a finger cot or stall and a single-use glove.
13. Eat, drink, use tobacco, or chew gum only in designated break areas where food or food contact surfaces may not become contaminated.
14. Taste food the correct way:
  - Place a small amount of food into a separate container.
  - Step away from exposed food and food contact surfaces.
  - Use a teaspoon to taste the food. Remove the used teaspoon and container to the dish room. Never reuse a spoon that has already been used for tasting.
  - Wash hands immediately.
15. Wear suitable and effective hair restraints while in the kitchen.

## Standard Operating Procedure

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### Personal Hygiene, continued

#### MONITORING:

- A designated foodservice employee will inspect employees when they report to work to be sure that each employee is following this SOP.
- The designated foodservice employee will monitor that all foodservice employees are adhering to the personal hygiene policy during all hours of operation.

#### CORRECTIVE ACTION:

1. Retrain any foodservice employee found not following the procedures in this SOP.
2. Discard affected food.

#### VERIFICATION AND RECORD KEEPING:

The foodservice manager will verify that foodservice employees are following this SOP by visually observing the employees during all hours of operation. The foodservice manager will complete the Food Safety Checklist daily. Foodservice employees will record any discarded food on the Damaged or Discarded Product Log. The Food Safety Checklist and Damaged or Discarded Product Logs are to be kept on file for a minimum of 1 year.

**DATE IMPLEMENTED: March 3 2016**      **BY: Nicole Bingham**

**DATE REVIEWED:** \_\_\_\_\_ **BY:** \_\_\_\_\_

**DATE REVISED:** \_\_\_\_\_ **BY:** \_\_\_\_\_

Adapted from: U.S. Department of Agriculture, Food and Nutrition Service, & National Food Service Management Institute. (2005). *HACCP-based standard operating procedures (SOPs)*. University, MS: Author.

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## Standard Operating Procedure

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### Washing Hands

**PURPOSE:** To prevent foodborne illness by contaminated hands.

**SCOPE:** This procedure applies to anyone who handle, prepare, and serve food.

**KEY WORDS:** Handwashing, Cross-Contamination

**INSTRUCTIONS:**

1. Train foodservice employees on using the procedures in this SOP.
2. Follow State or local health department requirements.
3. Post handwashing signs or posters in a language understood by all foodservice staff near all handwashing sinks, in food preparation areas, and restrooms.
4. Use designated handwashing sinks for handwashing only. Do not use food preparation, utility, and dishwashing sinks for handwashing.
5. Provide warm running water, soap, and a means to dry hands. Provide a waste container at each handwashing sink or near the door in restrooms.
6. Keep handwashing sinks accessible anytime employees are present.
7. Wash hands:
  - Before starting work
  - During food preparation
  - When moving from one food preparation area to another
  - Before putting on or changing gloves
  - After using the toilet
  - After sneezing, coughing, or using a handkerchief or tissue
  - After touching hair, face, or body
  - After smoking, eating, drinking, or chewing gum or tobacco
  - After handling raw meats, poultry, or fish
  - After any clean up activity such as sweeping, mopping, or wiping counters
  - After touching dirty dishes, equipment, or utensils
  - After handling trash
  - After handling money
  - After any time the hands may become contaminated

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## Standard Operating Procedure

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### Washing Hands, continued

#### INSTRUCTIONS, continued:

8. Follow proper handwashing procedures as indicated below:
  - Wet hands and forearms with warm, running water at least 100°F and apply soap.
  - Scrub lathered hands and forearms, under fingernails, and between fingers for at least 10-15 seconds. Rinse thoroughly under warm running water for 5-10 seconds.
  - Dry hands and forearms thoroughly with single-use paper towels.
  - Dry hands for at least 30 seconds if using a warm air hand dryer.
  - Turn off water using paper towels.
  - Use paper towel to open door when exiting the restroom.
9. Follow FDA recommendations when using hand sanitizers. These recommendations are as follows:
  - Use hand sanitizers only after hands have been properly washed and dried.
  - Use only hand sanitizers that comply with the *2001 FDA Food Code*. Confirm with the manufacturers that the hand sanitizers used meet these requirements.
  - Use hand sanitizers in the manner specified by the manufacturer.

#### MONITORING:

1. A designated employee will visually observe the handwashing practices of the foodservice staff during all hours of operation.
2. The designated employee will visually observe that handwashing sinks are properly supplied during all hours of operation.

#### CORRECTIVE ACTION:

1. Retrain any foodservice employee found not following the procedures in this SOP.
2. Ask employees that are observed not washing their hands at the appropriate times or using the proper procedure to wash their hands immediately.
3. Retrain employee to ensure proper handwashing procedure.

#### VERIFICATION AND RECORD KEEPING:

The foodservice manager will complete the Food Safety Checklist daily to indicate that monitoring is being conducted as specified. The Food Safety Checklist is to be kept on file for a minimum of 1 year.

School District: \_\_\_\_\_ Nueces Canyon CISD  
Department: \_\_\_\_\_ School Foodservice  
Policy No. \_\_\_\_\_

## **Standard Operating Procedure**

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### **Washing Hands, continued**

**DATE IMPLEMENTED: March 3 2016**

**BY: Nicole Bingham**

**DATE REVIEWED: \_\_\_\_\_ BY: \_\_\_\_\_**

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Adapted from: U.S. Department of Agriculture, Food and Nutrition Service, & National Food Service Management Institute. (2005). *HACCP-based standard operating procedures (SOPs)*. University, MS: Author.

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## Standard Operating Procedure

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### Receiving Deliveries

**PURPOSE:** To ensure that all food is received fresh and safe when it enters the foodservice operation and to transfer food to proper storage as quickly as possible.

**SCOPE:** This procedure applies to foodservice employees who handle, prepare, or serve food.

**KEY WORDS:** Cross-Contamination, Temperatures, Receiving, Holding, Frozen Goods, Delivery

#### **INSTRUCTIONS:**

1. Train foodservice employees on using the procedures in this SOP.
2. Follow State or local health department requirements.
3. Schedule deliveries to arrive at designated times during operational hours.
4. Post the delivery schedule, including the names of vendors, days and times of deliveries, and drivers' names.
5. Establish a rejection policy to ensure accurate, timely, consistent, and effective refusal and return of rejected goods.
6. Organize freezer and refrigeration space, loading docks, and store rooms before deliveries.
7. Gather product specification lists and purchase orders, temperature logs, calibrated thermometers, pens, flashlights, and clean loading carts before deliveries. Refer to the Using and Calibrating Thermometers SOP.
8. Keep receiving area clean and well lighted.
9. Do not touch ready-to-eat foods with bare hands.
10. Determine whether foods will be marked with the date arrival or the "use by" date and mark accordingly upon receipt.
11. Compare delivery invoice against products ordered and products delivered.
12. Transfer foods to their appropriate locations as quickly as possible.

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## Standard Operating Procedure

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### Receiving Deliveries, continued

#### MONITORING:

1. Inspect the delivery truck when it arrives to ensure that it is clean, free of putrid odors, and organized to prevent cross-contamination. Be sure refrigerated foods are delivered on a refrigerated truck.
2. Check the interior temperature of refrigerated trucks.
3. Confirm vendor name, day and time of delivery, as well as driver's identification before accepting delivery. If driver's name is different from what is indicated on the delivery schedule, contact the vendor immediately.
4. Check frozen foods to ensure that they are all frozen solid and show no signs of thawing and refreezing, such as the presence of large ice crystals or liquids on the bottom of cartons.
5. Check the temperature of refrigerated foods.
  - a. For fresh meat, fish, and poultry products, insert a clean and sanitized thermometer into the center of the product to ensure a temperature of 41°F or below. The temperature of milk should be 45°F or below.
  - b. For packaged products, insert a food thermometer between two packages being careful not to puncture the wrapper. If the temperature exceeds 41°F, it may be necessary to take the internal temperature before accepting the product.
  - c. For eggs, the interior temperature of the truck should be 45°F or below.
6. Check dates of milk, eggs, and other perishable goods to ensure safety and quality.
7. Check the integrity of food packaging.
8. Check the cleanliness of crates and other shipping containers before accepting products. Reject foods that are shipped in dirty crates.

#### CORRECTIVE ACTION:

1. Retrain any foodservice employee found not following the procedures in this SOP.
2. Reject the following:
  - Frozen foods with signs of previous thawing
  - Cans that have signs of deterioration, such as swollen sides or ends, flawed seals or seams, dents, or rust
  - Punctured packages
  - Foods with out-dated expiration dates
  - Foods that are out of safe temperature zone or deemed unacceptable by the established rejection policy

School District: Nueces Canyon CISD  
Department: School Foodservice  
Policy No. \_\_\_\_\_

## **Standard Operating Procedure**

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### **Receiving Deliveries, continued**

#### **VERIFICATION AND RECORD KEEPING:**

Record the temperature and the corrective action on the delivery invoice or on the Receiving Log. The foodservice manager will verify that foodservice employees are receiving products using the proper procedure by visually monitoring receiving practices during the shift and reviewing the Receiving Log at the close of each day. Receiving Logs are kept on file for a minimum of 1 year.

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Adapted from: U.S. Department of Agriculture, Food and Nutrition Service, & National Food Service Management Institute. (2005). *HACCP-based standard operating procedures (SOPs)*. University, MS: Author.

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## Standard Operating Procedure

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### Handling a Food Recall

**PURPOSE:** To prevent foodborne illness in the event of a product recall.

**SCOPE:** This procedure applies to foodservice employees who prepare or serve food.

**KEY WORDS:** Food Recalls

**INSTRUCTIONS:**

1. Train foodservice employees on using the procedures in this SOP.
2. Follow State or local health department requirements.
3. Review the food recall notice and specific instructions that have been identified in the notice.
4. Communicate the food recall notice to feeding sites.
5. Hold the recalled product using the following steps:
  - Physically segregate the product, including any open containers, leftover product, and food items in current production that items contain the recalled product.
  - If an item is suspected to contain the recalled product, but label information is not available, follow the district's procedure for disposal.
6. Mark recalled product "Do Not Use" and "Do Not Discard." Inform the entire staff not to use the product.
7. Do not destroy any USDA commodity food without official written notification from the State Distributing Agency, USDA Food Safety Inspection Services (FSIS), or State or local health department.
8. Inform the school district's public relations coordinator of the recalled product.
9. Identify and record whether any of the product was received in the district, locate the food recall product by feeding site, and verify that the food items bear the product identification code(s) and production date(s) listed in the recall notice.
10. Obtain accurate inventory counts of the recalled products from every feeding site, including the amount in inventory and amount used.
11. Account for all recalled product by verifying inventory counts against records of food received at the feeding site.

**MONITORING:**

Foodservice employees and foodservice manager will visually observe that school sites have segregated and secured all recalled products.

## **Standard Operating Procedure**

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### **Handling a Food Recall, continued**

#### **CORRECTIVE ACTION:**

1. Retrain any foodservice employee found not following the procedures in this SOP.
2. Determine if the recalled product is to be returned and to whom, or destroyed and by whom.
3. Notify feeding site staff of procedures, dates, and other specific directions to be followed for the collection or destruction of the recalled product.
4. Consolidate the recall product as quickly as possible, but no later than 30 days after the recall notification.
5. Conform to the recall notice using the following steps:
  - Report quantity and site where product is located to manufacturer, distributor, or State agency for collection. The quantity and location of the affected USDA commodity food must be submitted to the State Distributing Agency within 10 calendars days of the recall.
  - Obtain the necessary documents from the State Distributing Agency for USDA commodity foods. Submit necessary documentation for reimbursement of food costs.
  - Complete and maintain all required documentation related to the recall including:
    - Recall notice
    - Records of how food product was returned or destroyed
    - Reimbursable costs
    - Public notice and media communications
    - Correspondence to and from the public health department and State agency

#### **VERIFICATION AND RECORD KEEPING**

Foodservice employees will record the name of the contaminated food, date, time, and the reason why the food was discarded on the Damaged or Discarded Product Log. The foodservice manager will verify that appropriate corrective actions are being taken by reviewing, initialing, and dating the Damaged or Discarded Product Log each day. Maintain the Damaged or Discarded Product Logs for a minimum of 1 year.

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School District: \_\_\_\_\_ Nueces Canyon CISD  
Department: \_\_\_\_\_ School Foodservice  
Policy No. \_\_\_\_\_

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## **Standard Operating Procedure**

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Adapted from: National Food Service Management Institute. (2002). *Responding to a Food Recall*.  
University, MS: Author.

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## Standard Operating Procedure

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### Storing and Using Poisonous or Toxic Chemicals

**PURPOSE:** To prevent foodborne illness by chemical contamination.

**SCOPE:** This procedure applies to foodservice employees who use chemicals in the kitchen.

**KEY WORDS:** Chemicals, Cross-Contamination, Contamination, Material Safety Data Sheet

**INSTRUCTIONS:**

1. Train foodservice employees on using the procedures in this SOP.
2. Follow State or local health department requirements.
3. Designate a location for storing the Material Safety Data Sheets (MSDS).
4. Follow manufacturer's directions for specific mixing, storing, and first aid instructions on the chemical containers in the MSDS.
5. Label and date all poisonous or toxic chemicals with the common name of the substance.
6. Store all chemicals in a designated secured area away from food and food contact surfaces using spacing or partitioning.
7. Limit access to chemicals by use of locks, seals, or key cards.
8. Maintain an inventory of chemicals.
9. Store only chemicals that are necessary to the operation and maintenance of the kitchen.
10. Mix, test, and use sanitizing solutions as recommended by the manufacturer and the State or local health department.
11. Use the appropriate chemical test kit to measure the concentration of sanitizer each time a new batch of sanitizer is mixed.
12. Do not use chemical containers for storing food or water.
13. Use only hand sanitizers that comply with the current *Texas Retail Food Establishment Rules*.
14. Label and store first aid supplies in a container that is located away from food or food contact surfaces.
15. Label and store medicines for employee use in a designated area and away from food contact surfaces. Do not store medicines in food storage areas.
16. Store refrigerated medicines in a covered, leak proof container where they are not accessible to children and cannot contaminate food.

## **Standard Operating Procedure**

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### **Storing and Using Poisonous or Toxic Chemicals, continued**

**MONITORING:**

Foodservice employees and foodservice manager will visually observe that chemicals are being stored, labeled, and used properly during all hours of operation.

**CORRECTIVE ACTION:**

1. Retrain any foodservice employee found not following the procedures in this SOP.
2. Discard any food contaminated by chemicals.
3. Label and properly store any unlabeled or misplaced chemicals.

**VERIFICATION AND RECORD KEEPING:**

The foodservice manager will complete the Food Safety Checklist daily to indicate that monitoring is completed. Foodservice employees will record the name of the contaminated food, date, time, and the reason why the food was discarded on the Damaged and Discarded Product Log. The foodservice manager will verify that appropriate corrective actions are being taken by reviewing, initialing, and dating the Damaged and Discarded Product Log each day. The Food Safety Checklist and Damaged and Discarded Product Logs are kept on file for a minimum of 1 year.

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**BY: Nicole Bingham**

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## Standard Operating Procedure

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### Washing Fruits and Vegetables

**PURPOSE:** To prevent or reduce risk of foodborne illness or injury by contaminated fruits and vegetables.

**SCOPE:** This procedure applies to foodservice employees who prepare or serve food.

**KEY WORDS:** Fruits, Vegetables, Cross-Contamination, Washing

#### INSTRUCTIONS:

1. Train foodservice employees on using the procedures in this SOP.
2. Follow State or local health department requirements.
3. Wash hands using the proper procedure.
4. Wash, rinse, sanitize, and air-dry all food-contact surfaces, equipment, and utensils that will be in contact with produce, such as cutting boards, knives, and sinks.
5. Follow manufacturer's instructions for proper use of chemicals.
6. Wash all raw fruits and vegetables thoroughly before combining with other ingredients, including:
  - Unpeeled fresh fruit and vegetables that are served whole or cut into pieces.
  - Fruits and vegetables that are peeled and cut to use in cooking or served ready-to-eat.
7. Wash fresh produce vigorously under cold running water or by using chemicals that comply with the *2001 FDA Food Code*. Packaged fruits and vegetables labeled as being previously washed and ready-to-eat are not required to be washed.
8. Scrub the surface of firm fruits or vegetables such as apples or potatoes using a clean and sanitized brush designated for this purpose.
9. Remove any damaged or bruised areas.
10. Label, date, and refrigerate fresh-cut items.
11. Serve cut melons within 7 days if held at 41 °F or below. Refer to the Date Marking Ready-to-Eat, Potentially Hazardous Food SOP.
12. Do not serve raw seed sprouts to highly susceptible populations such as preschool-age children.

## **Standard Operating Procedure**

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### **Washing Fruits and Vegetables, continued**

#### **MONITORING:**

1. The foodservice manager will visually monitor that fruits and vegetables are being properly washed, labeled, and dated during all hours of operation.
2. Foodservice employees will check daily the quality of fruits and vegetables in cold storage.

#### **CORRECTIVE ACTION:**

1. Retrain any foodservice employee found not following the procedures in this SOP.
2. Remove unwashed fruits and vegetables service and washed immediately before being served.
3. Label and date fresh cut fruits and vegetables.
4. Discard cut melons held after 7 days.

#### **VERIFICATION AND RECORD KEEPING:**

The foodservice manager will complete the Food Safety Checklist daily to indicate that monitoring is being conducted as specified in this SOP. The Food Safety Checklist is to be kept on file for a minimum of 1 year.

**DATE IMPLEMENTED:** March 3, 2016

**BY:** Nicole Bingham

**DATE REVIEWED:** \_\_\_\_\_ **BY:** \_\_\_\_\_

**DATE REVISED:** \_\_\_\_\_ **BY:** \_\_\_\_\_

Adapted from: U.S. Department of Agriculture, Food and Nutrition Service, & National Food Service Management Institute. (2005). *HACCP-based standard operating procedures (SOPs)*. University, MS: Author.

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## Standard Operating Procedure

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### Using Time Alone as a Public Health Control to Limit Bacteria Growth in Potentially Hazardous Foods

**PURPOSE:** To prevent foodborne illness by ensuring that potentially hazardous foods are not held in the temperature danger zone for more than 4 hours before being cooked or served.

**SCOPE:** This procedure applies to foodservice employees that handle, prepare, cook, and serve food.

**KEY WORDS:** Temperatures, Holding, Time As a Public Health Control

**INSTRUCTIONS:**

1. Train foodservice employees on using the procedures in this SOP. Refer to the Using and Calibrating Thermometers SOP.
2. Follow State or local health department requirements.
3. If State or local health department requirements are based on the *2001 FDA Food Code*, establish written procedures that clearly identify the:
  - Specific foods for which time rather than temperature will be used to limit bacteria growth.
  - Corrective procedures that are followed to ensure that foods are cooled properly. Refer to the Cooling Potentially Hazardous Foods SOP.
  - Marking procedures used to indicate the time that is 4 hours past the point when the food is removed from temperature control, such as an oven or refrigerator.
  - Procedures that are followed when food is in the danger zone for greater than 4 hours.
4. Cook raw potentially hazardous food within 4 hours past the point when the food is removed from temperature control.
5. Serve or discard cooked or ready-to-eat food within 4 hours past the time when the food is removed from temperature control.
6. Avoid mixing different batches of food together in the same container. If different batches of food are mixed together in the same container, use the time associated with the first batch of food as the time by which to cook, serve, or discard all the food in the container.

## **Standard Operating Procedure**

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### **Using Time Alone as a Public Health Control to Limit Bacteria Growth in Potentially Hazardous Foods, continued**

#### **MONITORING:**

1. Foodservice employees will continually monitor that foods are properly marked or identified with the time that is 4 hours past the point when the food is removed from temperature control.
2. Foodservice employees will continually monitor that foods are cooked, served, or discarded by the indicated time.

#### **CORRECTIVE ACTION:**

1. Retrain any foodservice employee found not following the procedures in this SOP.
2. Discard unmarked or unidentified food or food that is noted to exceed the 4-hour limit.

#### **VERIFICATION AND RECORD KEEPING:**

Foodservice employees will mark or otherwise identify food as specified in the Instructions Section of this SOP. The foodservice manager will verify that foodservice employees are following this procedure by visually monitoring foodservice employees and food handling during the shift. The foodservice manager will complete the Food Safety Checklist daily. The Food Safety Checklist is to be kept on file for a minimum of 1 year.

**DATE IMPLEMENTED: March 3, 2016**

**BY: Nicole Bingham**

**DATE REVIEWED: \_\_\_\_\_ BY: \_\_\_\_\_**

**DATE REVISED: \_\_\_\_\_ BY: \_\_\_\_\_**

Adapted from: U.S. Department of Agriculture, Food and Nutrition Service, & National Food Service Management Institute. (2005). *HACCP-based standard operating procedures (SOPs)*. University, MS: Author.

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## Standard Operating Procedure

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### Cooking Potentially Hazardous Foods

**PURPOSE:** To prevent foodborne illness by ensuring that all foods are cooked to the appropriate internal temperature.

**SCOPE:** This procedure applies to foodservice employees who prepare or serve food.

**KEY WORDS:** Cross-Contamination, Temperatures, Cooking

#### INSTRUCTIONS:

1. Train foodservice employees on using the procedures in this SOP. Refer to the Using and Calibrating Thermometers SOP.
2. Follow State or local health department requirements.
3. If a recipe contains a combination of meat products, cook the product to the highest required temperature.
4. Cooking temperatures will be based on current state of Texas Retail Food Establishment Rules. Products will be cooked to the following temperatures:
  - a. 145°F for 15 seconds
    - Seafood and beef
    - Eggs cooked to order that are placed onto a plate and immediately served
  - b. 155°F for 15 seconds
    - Ground products containing beef, pork, or fish
    - Pork
    - Fish nuggets or sticks
    - Eggs held on a steam table
    - Cubed or Salisbury steaks
  - c. 165°F for 15 seconds
    - Poultry
    - Stuffed fish, pork, or beef
    - Pasta stuffed with eggs, fish, pork, or beef (such as lasagna or manicotti)
  - d. 140°F for 15 seconds
    - Fresh, frozen, or canned fruits and vegetables that are going to be held on a steam table or in a hot box

## **Standard Operating Procedure**

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### **Cooking Potentially Hazardous Foods, continued**

#### **MONITORING:**

1. Use a clean, sanitized, and calibrated probe thermometer, preferably a thermocouple.
2. Avoid inserting the thermometer into pockets of fat or near bones when taking internal cooking temperatures.
3. Take at least two internal temperatures from each batch of food by inserting the thermometer into the thickest part of the product which usually is in the center.
4. Take at least two internal temperatures of each large food item, such as a turkey, to ensure that all parts of the product reach the required cooking temperature.

#### **CORRECTIVE ACTION:**

1. Retrain any foodservice employee found not following the procedures in this SOP.
2. Continue cooking food until the internal temperature reaches the required temperature.

#### **VERIFICATION AND RECORD KEEPING:**

Foodservice employees will record product name, time, the two temperatures/times, and any corrective action taken on the Cooking and Reheating Temperature Log. Foodservice manager will verify that foodservice employees has taken the required cooking temperatures by visually monitoring foodservice employees and preparation procedures during the shift and reviewing, initialing, and dating the temperature log at the close of each day. The Cooking and Reheating Temperature Log is to be kept on file for a minimum of 1 year.

**DATE IMPLEMENTED: March 3, 2016**

**BY: Nicole Bingham**

**DATE REVIEWED: \_\_\_\_\_ BY: \_\_\_\_\_**

**DATE REVISED: \_\_\_\_\_ BY: \_\_\_\_\_**

Adapted from: U.S. Department of Agriculture, Food and Nutrition Service, & National Food Service Management Institute. (2005). *HACCP-based standard operating procedures (SOPs)*. University, MS: Author.

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## Standard Operating Procedure

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### Holding Hot and Cold Potentially Hazardous Foods

**PURPOSE:** To prevent foodborne illness by ensuring that all potentially hazardous foods are held under the proper temperature.

**SCOPE:** This procedure applies to foodservice employees who prepare or serve food.

**KEY WORDS:** Cross-Contamination, Temperatures, Holding, Hot Holding, Cold Holding, Storage

#### INSTRUCTIONS:

1. Train foodservice employees on using the procedures in this SOP. Refer to the Using and Calibrating Thermometers SOP.
2. Follow State or local health department requirements.
3. Holding temperatures for food will be based on current state of Texas Retail Food Establishment Rules:
  - Hold hot foods at 140°F or above
  - Hold cold foods at 41°F or below
4. Preheat steam tables and hot boxes.

#### MONITORING:

1. Use a clean, sanitized, and calibrated probe thermometer to measure the temperature of the food.
2. Take temperatures of foods by inserting the thermometer near the surface of the product, at the thickest part, and at other various locations.
3. Take temperatures of holding units by placing a calibrated thermometer in the coolest part of a hot holding unit or warmest part of a cold holding unit.
4. For hot foods held for service:
  - Verify that the air/water temperature of any unit is at 140°F or above before use.
  - Reheat foods in accordance with the Reheating for Hot Holding SOP.
  - All hot potentially hazardous foods should be 140°F or above before placing the food out for display or service.
  - Take the internal temperature of food before placing it on a steam table or in a hot holding unit and at least every 2 hours thereafter.

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## Standard Operating Procedure

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### Holding Hot and Cold Potentially Hazardous Foods, continued

**MONITORING continued:**

5. For cold foods held for service:
  - Verify that the air/water temperature of any unit is at 41°F or below before use.
  - Chill foods, if applicable, in accordance with the Cooling Potentially Hazardous Foods SOP.
  - All cold potentially hazardous foods should be 41°F or below before placing the food out for display or service.
  - Take the internal temperature of the food before placing it onto any salad bar, display cooler, or cold serving line and at least every 2 hours thereafter.
6. For cold foods in storage:
  - Take the internal temperature of the food before placing it into any walk-in cooler or reach-in cold holding unit.
  - Chill food in accordance with the Cooling Potentially Hazardous Foods SOP if the food is not 41°F or below.
  - Verify that the air temperature of any cold holding unit is at 41°F or below before use and at least every 4 hours thereafter during all hours of operation.

**CORRECTIVE ACTION:**

1. Retrain any foodservice employee found not following the procedures in this SOP.
2. For hot foods:
  - Reheat the food to 165°F for 15 seconds if the temperature is found to be below 140°F and the last temperature measurement was 140°F or higher and taken within the last 2 hours. Repair or reset holding equipment before returning the food to the unit, if applicable.
  - Discard the food if it cannot be determined how long the food temperature was below 140°F.
3. For cold foods:
  - Rapidly chill the food using an appropriate cooling method if the temperature is found to be above 41°F and the last temperature measurement was 41°F or below and taken within the last 2 hours:
    - Place food in shallow containers (no more than 4 inches deep) and uncovered on the top shelf in the back of the walk-in or reach-in cooler.
    - Use a quick-chill unit like a blast chiller.
    - Stir the food in a container placed in an ice water bath.
    - Add ice as an ingredient.
    - Separate food into smaller or thinner portions.

## **Standard Operating Procedure**

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### **Holding Hot and Cold Potentially Hazardous Foods, continued**

**CORRECTIVE ACTION continued:**

4. Repair or reset holding equipment before returning the food to the unit, if applicable.
5. Discard the food if it cannot be determined how long the food temperature was above 41°F.

**VERIFICATION AND RECORD KEEPING:**

Foodservice employees will record temperatures of food items and document corrective actions taken on the Hot and Cold Holding Temperature Log. A designated foodservice employee will record air temperatures of coolers and cold holding units on the Refrigeration Logs. The foodservice manager will verify that foodservice employees have taken the required holding temperatures by visually monitoring foodservice employees during the shift and reviewing the temperature logs at the close of each day. The temperature logs are to be kept on file for a minimum of 1 year.

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## Standard Operating Procedure

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### Date Marking Ready-to-Eat, Potentially Hazardous Food

**PURPOSE:** To ensure appropriate rotation of ready-to-eat food to prevent or reduce foodborne illness from *Listeria monocytogenes*.

**SCOPE:** This procedure applies to foodservice employees who prepare, store, or serve food.

**KEY WORDS:** Ready-to-Eat Food, Potentially Hazardous Food, Date Marking, Cross-Contamination

#### INSTRUCTIONS:

1. Train foodservice employees on using the procedures in this SOP. The best practice for a date marking system would be to include a label with the product name, the day or date, and time it is prepared or opened. Examples of how to indicate when the food is prepared or opened include:
  - Labeling food with a calendar date, such as “cut cantaloupe, 5/26/06, 8:00 a.m.”
  - Identifying the day of the week, such as “cut cantaloupe, Monday, 8:00 a.m.,” or
  - Using color-coded marks or tags, such as cut cantaloupe, blue dot, 8:00 a.m. means “cut on Monday at 8:00 a.m.”
2. Follow State or local health department requirements.
3. Label ready-to-eat, potentially hazardous foods that are prepared on-site and held for more than 24 hours.
4. Label any processed, ready-to-eat, potentially hazardous foods when opened, if they are to be held for more than 24 hours.
5. Refrigerate all ready-to-eat, potentially hazardous foods at 41°F or below.
6. Serve or discard refrigerated, ready-to-eat, potentially hazardous foods within 7 days.
7. Indicate with a separate label the date prepared, the date frozen, and the date thawed of any refrigerated, ready-to-eat, potentially hazardous foods.
8. Calculate the 7-day time period by counting only the days that the food is under refrigeration. For example:
  - On Monday, 8/1/06, lasagna is cooked, properly cooled, and refrigerated with a label that reads, “Lasagna, Cooked, 8/1/05.”
  - On Tuesday, 8/2/06, the lasagna is frozen with a second label that reads, “Frozen, 8/2/06.” Two labels now appear on the lasagna. Since the lasagna was held under refrigeration from Monday, 8/1/06 – Tuesday, 8/2/06, only 1 day is counted towards the 7-day time period.

## **Standard Operating Procedure**

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### **Date Marking Ready-to-Eat, Potentially Hazardous Food, continued**

**INSTRUCTIONS, continued:**

- On Tuesday 8/16/06 the lasagna is pulled out of the freezer. A third label is placed on the lasagna that reads, "Thawed, 8/16/06." All three labels now appear on the lasagna. The lasagna must be served or discarded within 6 days.

**MONITORING:**

A designated employee will check refrigerators daily to verify that foods are date marked and that foods exceeding the 7-day time period are not being used or stored.

**CORRECTIVE ACTION:**

1. Retrain any foodservice employee found not following the procedures in this SOP.
2. Foods that are not date marked or that exceed the 7-day time period will be discarded.

**VERIFICATION AND RECORD KEEPING:**

The foodservice manager will complete the Food Safety Checklist daily. The Food Safety Checklist is to be kept on file for a minimum of 1 year.

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Adapted from: U.S. Department of Agriculture, Food and Nutrition Service, & National Food Service Management Institute. (2005). *HACCP-based standard operating procedures (SOPs)*. University, MS: Author.

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## Standard Operating Procedure

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### Using Suitable Utensils When Handling Ready-to-Eat Foods

**PURPOSE:** To prevent foodborne illness due to hand-to-food cross-contamination.

**SCOPE:** This procedure applies to foodservice employees who prepare, handle, or serve food.

**KEY WORDS:** Ready-to-Eat Food, Cross-Contamination

#### INSTRUCTIONS:

1. Train foodservice employees on using the procedures in this SOP.
2. Follow State or local health department requirements.
3. Use proper handwashing procedures to wash hands and exposed arms prior to preparing or handling food or at anytime when the hands may have become contaminated.
4. Do not use bare hands to handle ready-to-eat foods at any time unless washing fruits and vegetables.
5. Use suitable utensils when working with ready-to-eat food. Suitable utensils may include:
  - Single-use gloves
  - Deli tissue
  - Foil wrap
  - Tongs, Ladles, spoons, and spatulas
6. Wash hands and change gloves:
  - Before beginning food preparation
  - Before beginning a new task
  - After touching equipment such as refrigerator doors or utensils that have not been cleaned and sanitized
  - After contacting chemicals
  - When interruptions in food preparation occur, such as when answering the telephone or checking in a delivery
  - When handling money
  - Anytime a glove is torn, damaged, or soiled
  - Anytime contamination of a glove might have occurred

## **Standard Operating Procedure**

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### **Using Suitable Utensils When Handling Ready-to-Eat Foods, continued**

**MONITORING:**

A designated foodservice employee will visually observe that gloves or suitable utensils are used and changed at the appropriate times during all hours of operation.

**CORRECTIVE ACTION:**

1. Retrain any foodservice employee found not following the procedures in this SOP.
2. Discard ready-to-eat food touched with bare hands.

**VERIFICATION AND RECORD KEEPING:**

The foodservice manager will verify that foodservice workers are using suitable utensils by visually monitoring foodservice employees during all hours of operation. The foodservice manager will complete the Food Safety Checklist daily. The designated foodservice employee responsible for monitoring will record any discarded food on the Damaged and Discarded Product Log. The Food Safety Checklist and Damaged and Discarded Food Log are kept on file for a minimum of 1 year.

**DATE IMPLEMENTED: March 3, 2016**                      **BY: Nicole Bingham**

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## Standard Operating Procedure

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### Preventing Contamination at Food Bars

**PURPOSE:** To prevent foodborne illness by ensuring that all items held on food bars are protected from contamination.

**SCOPE:** This procedure applies to anyone who is responsible for maintaining and monitoring the self-service food bars.

**KEY WORDS:** Contamination, Self-Service, Salad Bars, Food Bars

#### INSTRUCTIONS:

1. Train foodservice employees on using the procedures in this SOP.
2. Follow State or local health department requirements.
3. Follow Employee Health Policy, Personal Hygiene, and Washing Hands SOPs. (Employee health policy is not included in this resource.)
4. Follow manufacturer's instructions for pre-heating and pre-chilling food bar equipment before use.
5. Place all exposed food under sneeze guards.
6. Provide an appropriate clean and sanitized utensil for each container on the food bar.
7. Replace existing containers of food with new containers when replenishing the food bar.
8. Assist customers who are unable to properly use utensils.
9. Ensure that customers use a clean dish when returning to the food bar.
10. Store eating utensils with the handles up or in a manner to prevent customers from touching the food contact surfaces.
11. Avoid using spray chemicals to clean food bars when in use.

#### MONITORING:

1. Monitor and record temperatures of food in accordance with the Holding Hot and Cold Potentially Hazardous Foods SOP.
2. Continually monitor food containers to ensure that utensils are stored on a clean and sanitized surface or in the containers with the handles out of the food.
3. Continually monitor customers' use of the food bar to ensure that customers are not:
  - Touching food with their bare hands
  - Coughing, spitting, or sneezing on the food
  - Placing foreign objects in the food
  - Using the same plate for subsequent trips

## **Standard Operating Procedure**

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### **Preventing Contamination at Food Bars, continued**

**CORRECTIVE ACTION:**

1. Retrain any foodservice employee found not following the procedures in this SOP.
2. Remove and discard contaminated food.
3. Demonstrate to customers how to properly use utensils.
4. Discard the food if it cannot be determined how long the food temperature was above 41°F or below 140°F.

**VERIFICATION AND RECORD KEEPING:**

The foodservice manager will verify that foodservice employees are assigned to maintain food bars during all hours of operation. Foodservice employees will record temperatures of food items and document corrective actions taken on the Hot and Cold Holding Temperature Log. The foodservice manager will complete the Food Safety Checklist daily. This form is to be kept on file for a minimum of 1 year. Foodservice employees will document any discarded food on the Damaged or Discarded Product Log. The foodservice manager will verify that appropriate corrective actions are being taken by reviewing, initialing, and dating the Damaged or Discarded Product Log each day. The Hot and Cold Holding Temperature Log and the Damaged or Discarded Product Log are to be kept on file for a minimum of 1 year.

**DATE IMPLEMENTED: March 3, 2016**                      **BY: Nicole Bingham**

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## Standard Operating Procedure

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### Preventing Cross-Contamination during Storage and Preparation

**PURPOSE:** To reduce foodborne illness by preventing unintentional contamination of food.

**SCOPE:** This procedure applies to anyone who is responsible for receiving, storing, preparing, and serving food.

**KEY WORDS:** Cross-Contamination, Preparation, Contamination, Storage, Receiving

#### INSTRUCTIONS:

1. Train foodservice employees on using the procedures in this SOP.
2. Follow State or local health department requirements.
3. Wash hands properly. Refer to the Washing Hands SOP.
4. Avoid touching ready-to-eat food with bare hands. Refer to Using Suitable Utensils When Handling Ready-To-Eat Foods SOP.
5. Separate raw animal foods, such as eggs, fish, meat, and poultry, from ready-to-eat foods, such as lettuce, cut melons, and lunch meats during receiving, storage, and preparation.
6. Separate different types of raw animal foods, such as eggs, fish, meat, and poultry, from each other, except when combined in recipes.
7. Store raw animal foods in refrigerators or walk-in coolers by placing the raw animal foods on shelves in order of cooking temperatures with the raw animal food requiring the highest cooking temperature, such as chicken, on the lowest shelf.
8. Separate unwashed fruits and vegetables from washed fruits and vegetables and other ready-to-eat foods.
9. Use only dry, cleaned, and sanitized equipment and utensils. Refer to Cleaning and Sanitizing Food Contact Surfaces SOP for proper cleaning and sanitizing procedure.
10. Touch only those surfaces of equipment and utensils that will not come in direct contact with food.
11. Place food in covered containers or packages, except during cooling, and store in the walk-in refrigerator or cooler.
12. Designate an upper shelf of a refrigerator or walk-in cooler as the “cooling” shelf. Uncover containers of food during the initial quick cool-down phase to facilitate cooling.

## **Standard Operating Procedure**

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### **Preventing Cross-Contamination During Storage and Preparation, continued**

**INSTRUCTIONS, continued:**

13. Clean the exterior surfaces of food containers, such as cans and jars, of visible soil before opening.
14. Store damaged goods in a separate location. Refer to Segregating Damaged Goods SOP.

**MONITORING:**

A designated foodservice employee will continually monitor food storage and preparation to ensure that food is not cross-contaminated.

**CORRECTIVE ACTION:**

1. Retrain any foodservice employee found not following the procedures in this SOP.
2. Separate foods found improperly stored.
3. Discard ready-to-eat foods that are contaminated by raw eggs, raw fish, raw meat, or raw poultry.

**VERIFICATION AND RECORD KEEPING:**

The foodservice manager will visually observe that employees are following these procedures and taking all necessary corrective actions during all hours of operation. The foodservice manager will periodically check the storage of foods during hours of operation and complete the Food Safety Checklist daily. The Food Safety Checklist will be kept on file for a minimum of 1 year. Foodservice employees will document any discarded food on the Damaged and Discarded Product Log. The foodservice manager will verify that appropriate corrective actions are being taken by reviewing, initialing, and dating the Damaged and Discarded Product Log each day. The Damaged and Discarded Product Log is to be kept on file for a minimum of 1 year.

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Adapted from: U.S. Department of Agriculture, Food and Nutrition Service, & National Food Service Management Institute. (2005). *HACCP-based standard operating procedures (SOPs)*. University, MS: Author.

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## Standard Operating Procedure

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### Controlling Time and Temperature during Preparation

**PURPOSE:** To prevent foodborne illness by limiting the amount of time that potentially hazardous foods are held in the temperature danger zone during preparation.

**SCOPE:** This procedure applies to foodservice employees who prepare food.

**KEY WORDS:** Cross-Contamination, Time and Temperature Control, Food Preparation, Temperature Danger Zone

#### INSTRUCTIONS:

1. Train foodservice employees on using the procedures in this SOP. Refer to the Using and Calibrating Thermometers SOP.
2. Follow State or local health department requirements.
3. Wash hands prior to preparing foods. Refer to the Washing Hands SOP.
4. Use clean and sanitized equipment and utensils while preparing food.
5. Separate raw foods from ready-to-eat foods by keeping them in separate containers until ready to use and by using separate dispensing utensils. Refer to the Preventing Cross-Contamination During Storage and Preparation SOP.
6. Pre-chill ingredients for cold foods, such as sandwiches, salads, and cut melons, to 41°F or below before combining with other ingredients.
7. Prepare foods as close to serving times as the menu will allow.
8. Prepare food in small batches.
9. Limit the time for preparation of any batches of food so that ingredients are not at room temperature for more than 30 minutes before cooking, serving, or being returned to the refrigerator.
10. If potentially hazardous foods are not cooked or served immediately after preparation, quickly chill. Refer to the Cooling Potentially Hazardous Foods SOP.

#### MONITORING:

1. Use a clean, sanitized, and calibrated probe thermometer, preferably a thermocouple.
2. Take at least two internal temperatures from each pan of food at various stages of preparation.
3. Monitor the amount of time that food is in the temperature danger zone. It should not exceed 4 hours.

## **Standard Operating Procedure**

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### **Controlling Time and Temperature during Preparation, continued**

**CORRECTIVE ACTIONS:**

1. Retrain any foodservice employee found not following the procedures in this SOP.
2. Begin the cooking process immediately after preparation is complete for any foods that will be served hot.
3. Rapidly cool ready-to-eat foods or foods that will be cooked at a later time.
4. Immediately return ingredients to the refrigerator if the anticipated preparation completion time is expected to exceed 30 minutes.
5. Discard food held in the temperature danger zone for more than 4 hours.

**VERIFICATION AND RECORD KEEPING:**

Foodservice employees will record the date, product name, start and end times of production, the two temperature measurements taken, any corrective actions taken, and the amount of food prepared on the Production Log. The foodservice manager will verify that foodservice employees are taking the required temperatures and following the proper preparation procedure by visually monitoring foodservice employees during the shift and reviewing, initialing, and dating the Production Log daily. Maintain the Production Log as directed by your State agency. The foodservice manager will complete the Food Safety Checklist daily. The Food Safety Checklist is to be kept on file for a minimum of 1 year.

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## Standard Operating Procedure

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### Transporting Food to Remote Sites (Satellite Kitchens)

**PURPOSE:** To prevent foodborne illness by ensuring that food temperatures are maintained during transportation and contamination is prevented.

**SCOPE:** This procedure applies to foodservice employees who transport food from a central kitchen to remote sites (satellite kitchens).

**KEY WORDS:** Hot Holding, Cold Holding, Reheating, Cooling, Transporting Food

#### INSTRUCTIONS:

1. Train foodservice employees on using the procedures in this SOP.
2. Follow State or local health department requirements.
3. If State or local health department requirements are based on the *2001 FDA Food Code*:
  - Keep frozen foods frozen during transportation.
  - Maintain the temperature of refrigerated, potentially hazardous foods at 41 °F or below and cooked foods that are transported hot at 140°F or above.
4. Use only food carriers for transporting food approved by the National Sanitation Foundation International or that have otherwise been approved by the state or local health department.
5. Prepare the food carrier before use:
  - Ensure that all surfaces of the food carrier are clean.
  - Wash, rinse, and sanitize the interior surfaces.
  - Ensure that the food carrier is designed to maintain cold food temperatures at 41°F and hot food temperatures at 140°F or above.
  - Place a calibrated stem thermometer in the warmest part of the carrier if used for transporting cold food, or the coolest part of the carrier if used for transporting hot food. Refer to the Using and Calibrating Thermometers SOP.
  - Pre-heat or pre-chill the food carrier according to the manufacturer's recommendations.
6. Store food in containers suitable for transportation. Containers should be:
  - Rigid and sectioned so that foods do not mix
  - Tightly closed to retain the proper food temperature
  - Nonporous to avoid leakage
  - Easy-to-clean or disposable
  - Approved to hold food

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## Standard Operating Procedure

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### Transporting Food to Remote Sites (Satellite Kitchens), continued

**INSTRUCTIONS, continued:**

7. Place food containers in food carriers and transport the food in clean trucks, if applicable, to remote sites as quickly as possible.
8. Follow Receiving Deliveries SOP when food arrives at remote site.

**MONITORING:**

1. Check the air temperature of the food carrier to ensure that the temperature suggested by the manufacturer is reached prior to placing food into it.
2. Check the internal temperatures of food using a calibrated thermometer before placing it into the food carrier. Refer to the Holding Hot and Cold Potentially Hazardous Foods SOP for the proper procedures to follow when taking holding temperatures.

**CORRECTIVE ACTION:**

1. Retrain any foodservice employee found not following the procedures in this SOP.
2. Continue heating or chilling food carrier if the proper air temperature is not reached.
3. Reheat food to 165°F for 15 seconds if the internal temperature of hot food is less than 140°F. Refer to the Reheating Potentially Hazardous Foods SOP.
4. Cool food to 41°F or below using a proper cooling procedure if the internal temperature of cold food is greater than 41°F. Refer to the Cooling Potentially Hazardous Foods SOP for the proper procedures to follow when cooling food.
5. Discard foods held in the danger zone for greater than 4 hours.

**VERIFICATION AND RECORD KEEPING:**

Before transporting food to remote sites, foodservice employees will record food carrier temperature, food product name, time, internal temperatures, and any corrective action taken on the Hot and Cold Holding Temperature Log. Upon receipt of food at remote sites, foodservice employees will record receiving temperatures and corrective action taken on the Receiving Log. The foodservice manager at central kitchens will verify that foodservice employees are following this SOP by visually observing employees and reviewing and initialing the Hot and Cold Holding Temperature Log daily. The foodservice manager at the remote site(s) will verify that foodservice employees are receiving foods at the proper temperature and following the proper receiving procedures by visually observing receiving practices during the shift and reviewing and initialing the Receiving Log daily. All logs are kept on file for a minimum of 1 year. The foodservice

## Standard Operating Procedure

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### Transporting Food to Remote Sites (Satellite Kitchens), continued

#### VERIFICATION AND RECORD KEEPING, continued:

Manager will complete the Food Safety Checklist daily. The Food Safety Checklist is to be kept on file for a minimum of 1 year.

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### Serving Food

**PURPOSE:** To prevent foodborne illness by ensuring that all foods are served in a sanitary manner.

**SCOPE:** This procedure applies to foodservice employees who serve food.

**KEY WORDS:** Cross-Contamination, Service

#### INSTRUCTIONS:

1. Train foodservice employees on using the procedures in this SOP. Refer to the Using and Calibrating Thermometers SOP.
2. Follow State or local health department requirements.
3. Follow the employee health policy. (Employee health policy is not included in this resource.)
4. Wash hands before putting on gloves, each time the gloves are changed, when changing tasks, and before serving food with utensils. Refer to the Washing Hands SOP.
5. Avoid touching ready-to-eat foods with bare hands. Refer to the Using Suitable Utensils when Handling Ready-To-Eat Foods SOP.
6. Handle plates by the edge or bottom; cups by the handle or bottom; and utensils by the handles.

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## Standard Operating Procedure

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7. Store utensils with the handles up or by other means to prevent contamination.
8. Hold potentially hazardous food at the proper temperature. Refer to the Holding Hot and Cold Potentially Hazardous Foods SOP.
9. Serve food with clean and sanitized utensils.
10. Store in-use utensils properly. Refer to the Storing In-Use Utensils SOP.
11. Date mark and cool potentially hazardous foods or discard leftovers. Refer to the Date Marking Ready-to-Eat, Potentially Hazardous Foods, and Cooling Potentially Hazardous Foods SOPs.

### **MONITORING:**

A designated foodservice employee will visually observe that food is being served in a manner that prevents contamination during all hours of service.

## **Standard Operating Procedure**

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### **Serving Food, continued**

#### **CORRECTIVE ACTION:**

1. Retrain any foodservice employee found not following the procedures in this SOP.
2. Replace improperly handled plates, cups, or utensils.
3. Discard ready-to-eat food that has been touched with bare hands.
4. Follow the corrective actions identified in the Washing Hands; Using Suitable Utensils When Handling Ready-To-Eat Foods; Date Marking Ready-to-Eat, Potentially Hazardous Foods; Cooling Potentially Hazardous Foods; and Holding Hot and Cold Potentially Hazardous Foods SOPs.

#### **VERIFICATION AND RECORD KEEPING:**

The foodservice manager will periodically check the storage and use of utensils during service. In addition, the foodservice manager will complete the Food Safety Checklist daily. The Food Safety Checklist is to be kept on file for a minimum of 1 year.

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## Standard Operating Procedure

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### Cooling Potentially Hazardous Foods

**PURPOSE:** To prevent foodborne illness by ensuring that all potentially hazardous foods are cooled properly.

**SCOPE:** This procedure applies to foodservice employees who prepare or serve food.

**KEY WORDS:** Cross-Contamination, Temperatures, Cooling, Holding

#### INSTRUCTIONS:

1. Train foodservice employees on using the procedures in this SOP. Refer to the Using and Calibrating Thermometers SOP.
2. Follow State or local health department requirements.
3. Modify menus, production schedules, and staff work hours to allow for implementation of proper cooling procedures.
4. Prepare and cool food in small batches.
5. Chill food rapidly using an appropriate cooling method:
  - Place food in shallow containers no more than 4 inches deep and uncovered on the top shelf in the back of the walk-in or reach-in cooler.
  - Use a quick-chill unit such as a blast chiller.
  - Stir the food in a container placed in an ice water bath.
  - Add ice as an ingredient.
  - Separate food into smaller or thinner portions.
  - Pre-chill ingredients and containers used for making bulk items such as salads.
6. Cooling standards will be based on current state of Texas Retail Food Establishment Rules. Hot food will be chilled from:
  - 140°F to 70°F within 2 hours. Take corrective action immediately if food is not chilled from 140°F to 70°F within 2 hours.
  - 70°F to 41°F or below in remaining time. The total cooling process from 140°F to 41°F may not exceed 6 hours. Take corrective action immediately if food is not chilled from 140°F to 41°F within the 6 hour cooling process.
7. Chill prepared, ready-to-eat foods such as tuna salad and cut melons from 70°F to 41°F or below within 4 hours. Take corrective action immediately if ready-to-eat food is not chilled from 70°F to 41°F within 4 hours.

## **Standard Operating Procedure**

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### **Cooling Potentially Hazardous Foods, continued**

**MONITORING:**

1. Use a clean, sanitized, and calibrated probe thermometer to measure the internal temperature of the food during the cooling process.
2. Monitor temperatures of products every hour throughout the cooling process by inserting a probe thermometer into the center of the food and at various locations in the product.

**CORRECTIVE ACTION:**

1. Retrain any foodservice employee found not following the procedures in this SOP.
2. Reheat cooked, hot food to 165°F for 15 seconds and start the cooling process again using a different cooling method when the food is:
  - Above 70°F and 2 hours or less into the cooling process; and
  - Above 41°F and 6 hours or less into the cooling process.
3. Discard cooked, hot food immediately when the food is:
  - Above 70°F and more than 2 hours into the cooling process; or
  - Above 41°F and more than 6 hours into the cooling process.
3. Use a different cooling method for prepared ready-to-eat foods when the food is above 41°F and less than 4 hours into the cooling process.
4. Discard prepared ready-to-eat foods when the food is above 41°F and more than 4 hours into the cooling process.

**VERIFICATION AND RECORD KEEPING:**

Foodservice employees will record temperatures and corrective actions taken on the Cooling Temperature Log. Foodservice employees will record if there are no foods cooled on any working day by indicating "No Foods Cooled" on the Cooling Temperature Log. The foodservice manager will verify that foodservice employees are cooling food properly by visually monitoring foodservice employees during the shift and reviewing, initialing, and dating the temperature log each working day. The Cooling Temperature Logs are to be kept on file for a minimum of 1 year.

**DATE IMPLEMENTED: March 3, 2016**

**BY: Nicole Bingham**

**DATE REVIEWED: \_\_\_\_\_ BY: \_\_\_\_\_**

**DATE REVISED: \_\_\_\_\_ BY: \_\_\_\_\_**

School District: Nueces Canyon CISD  
Department: School Foodservice  
Policy No. \_\_\_\_\_

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## **Standard Operating Procedure**

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Adapted from: U.S. Department of Agriculture, Food and Nutrition Service, & National Food Service Management Institute. (2005). *HACCP-based standard operating procedures (SOPs)*. University, MS: Author.

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## Standard Operating Procedure

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### Reheating Potentially Hazardous Foods

**PURPOSE:** To prevent foodborne illness by ensuring that all foods are reheated to the appropriate internal temperature.

**SCOPE:** This procedure applies to foodservice employees who prepare or serve food.

**KEY WORDS:** Cross-Contamination, Temperatures, Reheating, Holding, Hot Holding

#### INSTRUCTIONS:

1. Train foodservice employees on using the procedures in this SOP. Refer to the Using and Calibrating Thermometers SOP.
2. Follow State or local health department requirements.
3. Reheating temperatures will be based on current state of Texas Retail Food Establishment Rules.
4. Heat processed, ready-to-eat foods from a package or can, such as canned green beans or prepackaged breakfast burritos, to an internal temperature of at least 140°F for 15 seconds for hot holding.
5. Reheat the following products to 165°F for 15 seconds:
  - Any food that is cooked, cooled, and reheated for hot holding
  - Leftovers reheated for hot holding
  - Products made from leftovers, such as soup
  - Precooked, processed foods that have been previously cooled
6. Reheat food for hot holding in the following manner if using a microwave oven:
  - Heat processed, ready-to-eat foods from a package or can to at least 140°F for 15 seconds
  - Heat leftovers to 165°F for 15 seconds
  - Rotate (or stir) and cover foods while heating
  - Allow to sit for 2 minutes after heating
7. Reheat all foods rapidly. The total time the temperature of the food is between 41°F and 165°F may not exceed 2 hours.
8. Serve reheated food immediately or transfer to an appropriate hot holding unit.

#### MONITORING:

1. Use a clean, sanitized, and calibrated probe thermometer.
2. Take at least two internal temperatures from each pan of food.

## **Standard Operating Procedure**

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### **Reheating Potentially Hazardous Foods, continued**

#### **CORRECTIVE ACTION:**

1. Retrain any foodservice employee found not following the procedures in this SOP.
2. Continue reheating and heating food if the internal temperature does not reach the required temperature.

#### **VERIFICATION AND RECORD KEEPING:**

Foodservice employees will record product name, time, the two temperatures/times, and any corrective action taken on the Cooking and Reheating Temperature Log. Foodservice manager will verify that foodservice employees have taken the required reheating temperatures by visually monitoring foodservice employees during the shift and reviewing, initialing, and dating the Cooking and Reheating Temperature Log at the close of each day. The temperature logs are kept on file for a minimum of 1 year.

**DATE IMPLEMENTED: March 3, 2016**                      **BY: Nicole Bingham**

**DATE REVIEWED:** \_\_\_\_\_ **BY:** \_\_\_\_\_

**DATE REVISED:** \_\_\_\_\_ **BY:** \_\_\_\_\_

Adapted from: U.S. Department of Agriculture, Food and Nutrition Service, & National Food Service Management Institute. (2005). *HACCP-based standard operating procedures (SOPs)*. University, MS: Author.

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## Standard Operating Procedure

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### Cleaning and Sanitizing Food Contact Surfaces

**PURPOSE:** To prevent foodborne illness by ensuring that all food contact surfaces are properly cleaned and sanitized.

**SCOPE:** This procedure applies to foodservice employees involved in cleaning and sanitizing food contact surfaces.

**KEY WORDS:** Food Contact Surface, Cleaning, Sanitizing

#### INSTRUCTIONS:

1. Train foodservice employees on using the procedures in this SOP.
2. Follow State or local health department requirements.
3. Follow manufacturer's instructions regarding the use and maintenance of equipment and use of chemicals for cleaning and sanitizing food contact surfaces. Refer to Storing and Using Poisonous or Toxic Chemicals SOP.
4. Wash, rinse, and sanitize food contact surfaces of sinks, tables, equipment, utensils, thermometers, carts, and equipment:
  - Before each use
  - Between uses when preparing different types of raw animal foods, such as eggs, fish, meat, and poultry
  - Between uses when preparing ready-to-eat foods and raw animal foods, such as eggs, fish, meat, and poultry
  - Any time contamination occurs or is suspected
5. Wash, rinse, and sanitize food contact surfaces of sinks, tables, equipment, utensils, thermometers, carts, and equipment using the following procedure:
  - Wash surface with detergent solution.
  - Rinse surface with clean water.
  - Sanitize surface using a sanitizing solution mixed at a concentration specified on the manufacturer's label.
  - Place wet items in a manner to allow air drying.

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## Standard Operating Procedure

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### Cleaning and Sanitizing Food Contact Surfaces, continued

**INSTRUCTIONS, continued:**

6. If a 3-compartment sink is used, setup and use the sink in the following manner:
  - In the first compartment, wash with a clean detergent solution at or above 110°F or at the temperature specified by the detergent manufacturer.
  - In the second compartment, rinse with clean water.
  - In the third compartment, sanitize with a sanitizing solution mixed at a concentration specified on the manufacturer's label or by immersing in hot water at or above 171°F for 30 seconds. Test the chemical sanitizer concentration by using an appropriate test kit.
7. If a dishmachine is used:
  - Check with the dishmachine manufacturer to verify that the information on the data plate is correct.
  - Refer to the information on the data plate for determining wash, rinse, and sanitization (final) rinse temperatures; sanitizing solution concentrations; and water pressures, if applicable.
  - Follow manufacturer's instructions for use.
  - Ensure that food contact surfaces reach a surface temperature of 160°F or above if using hot water to sanitize.

**MONITORING:**

Foodservice employees will:

2. During all hours of operation, visually and physically inspect food contact surfaces of equipment and utensils to ensure that the surfaces are clean.
3. In a 3-compartment sink, on a daily basis:
  - Visually monitor that the water in each compartment is clean.
  - Take the water temperature in the first compartment of the sink by using a calibrated thermometer.
  - If using chemicals to sanitize, test the sanitizer concentration by using the appropriate test kit for the chemical.
  - If using hot water to sanitize, use a calibrated thermometer to measure the water temperature. Refer to Using and Calibrating Thermometers SOPs.

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## Standard Operating Procedure

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### Cleaning and Sanitizing Food Contact Surfaces, continued

**MONITORING continued:**

4. In a dish machine, on a daily basis:
  - Visually monitor that the water and the interior parts of the machine are clean and free of debris.
  - Continually monitor the temperature and pressure gauges, if applicable, to ensure that the machine is operating according to the data plate.
  - For hot water sanitizing dish machine, ensure that food contact surfaces are reaching the appropriate temperature by placing a piece of heat sensitive tape on a small ware item or a maximum registering thermometer on a rack and running the item or rack through the dish machine.
  - For chemical sanitizing dish machine, check the sanitizer concentration on a recently washed food-contact surface using an appropriate test kit.

**CORRECTIVE ACTION:**

1. Retrain any foodservice employee found not following the procedures in this SOP.
2. Wash, rinse, and sanitize dirty food contact surfaces. Sanitize food contact surfaces if it is discovered that the surfaces were not properly sanitized. Discard food that comes in contact with food contact surfaces that have not been sanitized properly.
3. In a 3-compartment sink:
  - Drain and refill compartments periodically and as needed to keep the water clean.
  - Adjust the water temperature by adding hot water until the desired temperature is reached.
  - Add more sanitizer or water, as appropriate, until the proper concentration is achieved.
4. In a dish machine:
  - Drain and refill the machine periodically and as needed to keep the water clean.
  - Contact the appropriate individual(s) to have the machine repaired if the machine is not reaching the proper wash temperature indicated on the data plate.
  - For a hot water sanitizing dish machine, retest by running the machine again. If the appropriate surface temperature is still not achieved on the second run, contact the appropriate individual(s) to have the machine repaired. Wash, rinse, and sanitize in the 3-compartment sink until the machine is repaired or use disposable single service/single-use items if a 3-compartment sink is not available.
  - For a chemical sanitizing dish machine, check the level of sanitizer remaining in bulk container. Fill, if needed. "Prime" the machine according to the manufacturer's instructions to ensure that the sanitizer is being pumped through

## **Standard Operating Procedure**

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### **Cleaning and Sanitizing Food Contact Surfaces, continued**

**CORRECTIVE ACTION, continued:**

the machine. Retest. If the proper sanitizer concentration level is not achieved, stop using the machine and contact the appropriate individual(s) to have it repaired. Use a 3-compartment sink to wash, rinse, and sanitize until the machine is repaired.

**VERIFICATION AND RECORD KEEPING:**

Foodservice employees will record monitoring activities and any corrective action taken on the Food Contact Surfaces Cleaning and Sanitizing Log. The foodservice manager will verify that foodservice employees have taken the required temperatures and tested the sanitizer concentration by visually monitoring foodservice employees during the shift and reviewing, initialing, and dating the Food Contact Surfaces Cleaning and Sanitizing Log. The log will be kept on file for at least 1 year. The foodservice manager will complete the Food Safety Checklist daily. The Food Safety Checklist is to be kept on file for a minimum of 1 year.

**DATE IMPLEMENTED: March 3, 2016**                      **BY: Nicole Bingham**

**DATE REVIEWED:** \_\_\_\_\_ **BY:** \_\_\_\_\_

**DATE REVISED:** \_\_\_\_\_ **BY:** \_\_\_\_\_

Adapted from: U.S. Department of Agriculture, Food and Nutrition Service, & National Food Service Management Institute. (2005). *HACCP-based standard operating procedures (SOPs)*. University, MS: Author.

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## Standard Operating Procedure

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### Using and Calibrating Thermometers

**PURPOSE:** To prevent foodborne illness by ensuring that the appropriate type of thermometer is used to measure internal product temperatures and that thermometers used are correctly calibrated for accuracy.

**SCOPE:** This procedure applies to foodservice employees who prepare, cook, and cool food.

**KEY WORDS:** Thermometers, Calibration

**INSTRUCTIONS:**

1. Train foodservice employees on using the procedures in this SOP.
2. Follow State or local health department requirements.
3. Follow the food thermometer manufacturer's instructions for use. Use a food thermometer that measures temperatures from 0 °F (-18 °C) to 220 °F (104 °C) and is appropriate for the temperature being taken. For example:
  - Temperatures of thin products, such as hamburgers, chicken breasts, pizza, filets, nuggets, hot dogs, and sausage patties, must be taken using a thermistor or thermocouple with a thin probe.
  - Bimetallic, dial-faced stem thermometers are accurate only when measuring temperatures of thick foods. They may not be used to measure temperatures of thin foods. A dimple mark located on the stem of the thermometer indicates the maximum food thickness that can be accurately measured.
  - Use only oven-safe, bimetallic thermometers when measuring temperatures of food while cooking in an oven.
4. Have food thermometers easily-accessible to foodservice employees during all hours of operation.
5. Clean and sanitize food thermometers before each use. Refer to the Cleaning and Sanitizing Food Contact Surfaces SOP for the proper procedure to follow.
6. Store food thermometers in an area that is clean and where they are not subject to contamination.

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## Standard Operating Procedure

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### Using and Calibrating Thermometers, continued

#### MONITORING:

1. Foodservice employees will use either the ice-point method or boiling-point method to verify the accuracy of food thermometers. This is known as calibration of the thermometer.
2. To use ice-point method:
  - Insert the thermometer probe into a cup of crushed ice.
  - Add enough cold water to remove any air pockets that might remain.
  - Allow the temperature reading to stabilize before reading temperature.
  - Temperature measurement should be 32 °F ( $\pm 2$  °F) [or 0 °C ( $\pm 1$  °C)]. If not, adjust according to manufacturer's instructions.
3. To use boiling-point method:
  - Immerse at least the first two inches of the probe into boiling water.
  - Allow the temperature reading to stabilize before reading temperature.
  - Reading should be 212°F ( $\pm 2$  °F) [or 100°C ( $\pm 1$  °C)]. This reading may vary at higher altitudes. If adjustment is required, follow manufacturer's instructions.
4. Foodservice employees will check the accuracy of the food thermometers:
  - At regular intervals (at least once per week)
  - If dropped
  - If used to measure extreme temperatures, such as in an oven
  - Whenever accuracy is in question

#### CORRECTIVE ACTION:

1. Retrain any foodservice employee found not following the procedures in this SOP.
2. For an inaccurate, bimetallic, dial-faced thermometer, adjust the temperature by turning the dial while securing the calibration nut (located just under or below the dial) with pliers or a wrench.
3. For an inaccurate, digital thermometer with a reset button, adjust the thermometer according to manufacturer's instructions.
4. If an inaccurate thermometer cannot be adjusted on-site, discontinue using it, and follow manufacturer's instructions for having the thermometer calibrated.
5. Retrain employees who are using or calibrating food thermometers improperly.

## **Standard Operating Procedure**

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### **Using and Calibrating Thermometers, continued**

**VERIFICATION AND RECORD KEEPING:**

Foodservice employees will record the calibration temperature and any corrective action taken, if applicable, on the Thermometer Calibration Log each time a thermometer is calibrated. The foodservice manager will verify that foodservice employees are using and calibrating thermometers properly by making visual observations of the employees during the calibration process and all operating hours. The foodservice manager will review and initial the Calibration Log daily. The Calibration Log will be kept on file a minimum of 1 year. The foodservice manager will complete the Food Safety Checklist daily. The Food Safety Checklist is to be kept on file for a minimum of 1 year.

**DATE IMPLEMENTED: March 3, 2016**                      **BY: Nicole Bingham**

**DATE REVIEWED:** \_\_\_\_\_ **BY:** \_\_\_\_\_

**DATE REVISED:** \_\_\_\_\_ **BY:** \_\_\_\_\_

Adapted from: U.S. Department of Agriculture, Food and Nutrition Service, & National Food Service Management Institute. (2005). *HACCP-based standard operating procedures (SOPs)*. University, MS: Author.

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## Standard Operating Procedure

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### Emergency Procedures- Water Supply

**PURPOSE:** To prevent or reduce risk of forborne illness or injury by contaminated water.

**SCOPE:** This procedure applies to foodservice managers that run a foodservice operation.

**KEY WORDS:** Potable Water

**INSTRUCTIONS:**

1. Prevent water use – shut off the contaminated water supply to all food service and other places a person might accidentally use the unsafe water.
2. Follow state or local health department requirements.
3. Supply Potable Water from the following:
  1. Bulk commercially bottled/packageged water or individual service-size containers.
  2. One or more closed food –grade potable water containers.

**MONITORING:**

Foodservice manger will visually observe that potable water is being used in the facility.

Corrective Action:

- 1.

# **SECTION 3: FOOD PREPARATION ACTION PLAN**

## **Food Preparation Action Plan**

### **Categorizing menu items and identifying control measures and critical control points (CCP's):**

The monthly menu cycle is posted in the cafeteria and on the web site. Each menu item available for service is listed in this food safety program on the processing table below. When new menu items are added, the list is updated. Each item is evaluated to determine which of the three processes is applicable and to identify the appropriate control measures and critical control points (CCPs) using the Process Approach charts that are included in our food safety plan. Once the determination is made for each menu item, the foodservice manager will make the rest of the foodservice staff aware of the menu items and applicable process and control measures by posting the attached process charts in the kitchen. In addition, the menu cycle, menus, recipes, product directions, and charts are kept in a binder in the cafeteria.

### **Staff:**

- All foodservice personnel will be given an overview of the process approach to HACCP after being hired and before handling food.
- Any substitute foodservice staff will be given instruction on the Process Approach and a list of necessary procedures relevant to the tasks they will be performing and the corresponding records to be kept.
- Periodic refresher training for employees will be provided on a quarterly basis.
- An easily accessible copy of an explanation for the Process Approach taken from the USDA HACCP guidance document will be available in the manager's office.

## **Process Approach for Grouping Menu Items**

The following menu groupings are based on the FDA Process Approach groups of No Cook, Same Day Service, and Complex. Critical Control Points (CCPs) and Critical Limits (CLs) are indicated on each worksheet. CLs are based on the state of *Texas Food Establishment Rules*.

## No-Cook Process Worksheet

**Directions:** Review the standardized recipe for each of your menu items. Write the name of the menu item, the recipe number, and any specific instructions in the appropriate columns. Follow your HACCP-based standard operating procedures for facility-wide, receiving, storing, preparing, holding, and serving.

Menu Item	Recipe Number	Specific Instructions
Salad		Hold cold at 41 degrees
Fresh baby carrots		Hold cold at 41 degrees
cucumbers		Hold cold at 41 degrees
Peach halves,sliced,diced		Hold cold at 41 degrees
Pears, halves, diced		Hold cold at 41 degrees
Pineapple, sliced,chunks		Hold cold at 41 degrees
Tropical fruit mix		Hold cold at 41 degrees
Mixed fruit		Hold cold at 41 degrees
Tomatoes		Hold cold at 41 degrees
Mandarin oranges		Hold cold at 41 degrees
Apple sauce		Hold cold at 41 degrees
Broccoli Bite	CM-606	Hold Cold At 41 degrees
Cinnamon Applesauce	cm-616	Hold cold at 41 degrees
Cole slaw	CM-617	Hold cold at 41 degrees
Snowball Salad	CM-651	Hold cold at 41 degrees
Tom-Cucumber cup	CM-661	Hold cold at 41 degrees
Zesty Cucumbers	CM-665	Hold Cold at 41 degrees

### CONTROL MEASURES

**CCP:**

- Cold holding-Critical limit is 41°F or below

**SOPs:**

- Keep food out of the temperature danger zone
- Personal hygiene
- Washing Fresh Fruits and Vegetables

- Receiving
- Date mark ready-to-eat food
- Using suitable utensils when handling ready to eat foods
- Washing Hands
- Holding Hot and Cold Potentially Hazardous Foods

### **Regulatory Reference**

- Texas Food Establishment Rules. *Food*. Chapter §229.164. Subchapter K. Texas Department of State Health Services. Retrieved February 6, 2006 from <http://www.tdh.state.tx.us/bfds/retail/tfer.html>

Adapted from: U.S. Department of Agriculture, Food and Nutrition Service, & National Food Service Management Institute. (2005). *HACCP-based standard operating procedures (SOPs)*. University, MS: Author.

## Same Day Service Process Worksheet

**Directions:** Review the standardized recipe for each of your menu items. Write the name of the menu item, the recipe number, and any specific instructions in the appropriate columns. Follow your HACCP-based standard operating procedures for facility-wide, receiving, storing, preparing, holding, and serving.

Menu Item	Recipe Number	Specific Instructions
BBQ on Bun	CM-604	Hold at or above 140 degrees
Hamburger		Hold at or above 140 degrees
Chicken tenders		Hold at or above 140 degrees
Diced Chicken		Hold at or above 140 degrees
Burritos		Hold at or above 140 degrees
Chicken Patty		Hold at or above 140 degrees
Asian Bowl	CM-602	Hold at or above 140 degrees
Asian Stir Fry	CM-603	Hold at or above 140 degrees
Carrot Coins	CM-607	Hold at or above 140 degrees
Charro Beans	CM-608	Hold at or above 140 degrees
Cheese or Beef Enchiladas	CM-609	Hold at or above 140 degrees
Chicken Alfredo	CM-610	Hold at or above 140 degrees
Chicken Fajitas	CM-612	Hold at or above 140 degrees
Chicken Parmesan	CM-613	Hold at or above 140 degrees
Country pot pie	CM-618	Hold at or above 140 degrees
Lasagna	CM-635	Hold at or above 140 degrees
Mascot Chicken Bowl	CM-636	Hold at or above 140 degrees
Meatball Sub	CM-638	Hold at or above 140 degrees
Oven brown rice	CM-643	Hold at or above 140 degrees
Philly Cheese steak Sandwich	CM-644	Hold at or above 140 degrees
Pulled Pork Slider	CM-646	Hold at or above 140 degrees
Ravioli	CM-647	Hold at or above 140 degrees
Savory green Beans	CM-648	Hold at or above 140 degrees
Sloppy Joe	CM-650	Hold at or above 140 degrees
Texas Basket	CM-658	Hold at or above 140 degrees
Texas Chili	CM-659	Hold at or above 140 degrees

### CONTROL MEASURES

#### CCPs:

- **COOKING** - destroy bacteria and other pathogens (Critical limits are outlined above)

- **HOLDING** - To inhibit bacterial growth and toxin formation, hot foods shall be held at greater than 140°F

**SOPs:**

- Limit time in the danger zone
- Cooking
- Cooling
- Hot and cold holding or limiting time in the danger zone
- Washing Hands
- Personal Hygiene

**Regulatory Reference**

- Texas Food Establishment Rules. *Food*. Chapter §229.164. Subchapter K. Texas Department of State Health Services. Retrieved February 6, 2006 from <http://www.tdh.state.tx.us/bfds/retail/tfer.html>

Adapted from: U.S. Department of Agriculture, Food and Nutrition Service, & National Food Service Management Institute. (2005). *HACCP-based standard operating procedures (SOPs)*. University, MS: Author.

**Cook to 165-170 hold at 140 or above**

**CONTROL MEASURES**

BBQ on Bun	CM-604
Hamburger	
Chicken tenders	
Diced Chicken	
Burritos	
Chicken Patty	
Asian Bowl	CM-602
Asian Stir Fry	CM-603
Carrot Coins	CM-607
Charro Beans	CM-608
Cheese or Beef Enchiladas	CM-609
Chicken Alfredo	CM-610
Chicken Fajitas	CM-612
Chicken Parmesan	CM-613
Country pot pie	CM-618
Lasagna	CM-635
Mascot Chicken Bowl	CM-636
Meatball Sub	CM-638
Oven brown rice	CM-643
Philly Cheese steak Sandwich	CM-644
Pulled Pork Slider	CM-646
Ravioli	CM-647
Savory green Beans	CM-648
Sloppy Joe	CM-650
Texas Basket	CM-658
Texas Chili	CM-659

**CCPs**

- **COOKING** - destroy bacteria and other pathogens (Critical limits are outlined above)
- **COOLING** - to prevent the outgrowth of spore-forming or toxin-forming bacteria.
- **REHEATING** - for hot holding or serving, if applicable (CCP's and critical limits are outlined above)
- **HOLDING** - to inhibit bacterial growth and toxin formation.
  - Hot foods shall be held at greater than 140°F
  - Cold foods shall be held at less than 41°F

**SOPs**

- Limit time and temperature in the danger zone
- Cooling
- Cooking

- Hot and cold holding or limit time in the danger zone
- Washing hands
- Personal hygiene
- Date marking of ready-to-eat PHF held for more than 24 hours to control the growth of *Listeria monocytogenes*

### **Regulatory Reference**

- Texas Food Establishment Rules. *Food*. Chapter §229.164. Subchapter K. Texas Department of State Health Services. Retrieved February 6, 2006 from <http://www.tdh.state.tx.us/bfds/retail/tfer.html>

Adapted from: U.S. Department of Agriculture, Food and Nutrition Service, & National Food Service Management Institute. (2005). *HACCP-based standard operating procedures (SOPs)*. University, MS: Author.



# **SECTION 4: MONITORING, CORRECTIVE ACTION, AND RECORDKEEPING**

## **Monitoring Activities**

### **Supervisor Responsibilities:**

- The supervisor for each site will be responsible for ensuring assigned food service staff are properly monitoring control measures and Critical Control Points (CCPs) at the required frequency and are documenting required records.
- The supervisor will also be responsible for monitoring the overall performance of standard operating procedures. (Specific details regarding monitoring are addressed in each SOP.)
- Monitoring will be a constant consideration. However a food safety checklist will be used to formally monitor food service staff at least weekly. (The checklist is included in this document.)

### **Food Service Staff Responsibilities:**

- Food service staff is responsible for monitoring individual critical control points (CCPs) in the handling and preparation of food.
- Food service staff is responsible for monitoring control points as defined in the standard operating procedures (SOPs).

### Summary Table for Monitoring and Reviewing HACCP-Based SOP Records

**Directions:** Identify the foodservice employee who will be responsible for monitoring and verifying records. Maintain this record for a minimum of 1 year.

<b>Standard Operating Procedure</b>	<b>Record</b>	<b>Monitored by Whom</b>	<b>Reviewed by Whom</b>
Cleaning and Sanitizing Food Contact Surfaces	Food Safety Checklist Food Contact Surfaces Cleaning and Sanitizing Log	Nicole Bingham	Nicole Bingham
Controlling Time and Temperature during Food Preparation	Food Safety Checklist Production Log	Sybil Ethridge	Nicole Bingham
Cooking	Cooking and Reheating Temperature Log	Rhonda Bishop	Nicole Bingham
Cooling	Cooling Temperature Log	Rhonda Bishop	Nicole Bingham
Date Marking	Food Safety Checklist	Sybil Ethridge	Nicole Bingham
Employee Health Policy	To be determined by school officials and State or local health department.		
Handling a Food Recall	Food Safety Checklist Damaged or Discarded Product Log		

### Summary Table for Monitoring and Reviewing HACCP-Based SOP Record, continued

**Directions:** Identify the foodservice employee who will be responsible for monitoring and verifying records. Maintain this record for a minimum of 1 year.

<b>Standard Operating Procedure</b>	<b>Record</b>	<b>Monitored by Whom</b>	<b>Reviewed by Whom</b>
Holding Foods	Hot and Cold Holding Temperature Log  Refrigeration Log	Sybil Ethrige/ Rhonda Bishop	Nicole Bingham
Personal Hygiene	Food Safety Checklist  Damaged or Discarded Product Log	Nicole Bingham	Nicole Bingham
Preventing Contamination at Food Bars	Food Safety Checklist  Damaged or Discarded Product Log  Hot and Cold Holding Temperature Log	Nicole Bingham	Nicole Bingham
Preventing Cross-Contamination during Storage and Preparation	Food Safety Checklist  Damaged or Discarded Product Log	Rhonda Bishop	Nicole Bingham

**Summary Table for Monitoring and Reviewing HACCP-Based SOP Record, continued**

**Directions:** Identify the foodservice employee who will be responsible for monitoring and verifying records. Maintain this record for a minimum of 1 year.

<b>Standard Operating Procedure</b>	<b>Record</b>	<b>Monitored by Whom</b>	<b>Reviewed by Whom</b>
Receiving Deliveries	Receiving Log	Rhonda Bishop	Nicole Bingham
Reheating Potentially Hazardous Foods	Cooking and Reheating Temperature Log	Rhonda Bishop	Nicole Bingham
Serving Food	Food Safety Checklist	Sybil Ethridge	Nicole Bingham
Storing and Using Toxic Chemicals	Food Safety Checklist Damaged or Discarded Product Log	Nicole Bingham	Nicole Bingham
Transporting Foods to Remote Sites	Food Safety Checklist Hot and Cold Holding Temperature Log Receiving Log	N/A	N/A
Using and Calibrating a Food Thermometer	Food Safety Checklist Thermometer Calibration Log	Sybil ethridge	Nicole Bingham

### Summary Table for Monitoring and Reviewing HACCP-Based SOP Record, continued

**Directions:** Identify the foodservice employee who will be responsible for monitoring and verifying records. Maintain this record for a minimum of 1 year.

<b>Standard Operating Procedure</b>	<b>Record</b>	<b>Monitored by Whom</b>	<b>Reviewed by Whom</b>
Using Suitable Utensils When Handling Ready-to-eat Foods	Food Safety Checklist	Nicole Bingham	Nicole Bingham
Using Time Alone as a Public Health Control	Food Safety Checklist		
Washing Fruits and Vegetables	Food Safety Checklist	Rhonda Bishop	Nicole Bingham
Washing Hands	Food Safety Checklist	Sybil Ethridge	Nicole Bingham

Adapted from: U.S. Department of Agriculture, Food and Nutrition Service, & National Food Service Management Institute. (2005). *HACCP-based standard operating procedures (SOPs)*. University, MS: Author.

## **Corrective Actions**

### **Determining Corrective Actions:**

- The food service director or manager (e.g. the person responsible for food service management and operations), is responsible for developing predetermined corrective actions for the most common deviations from control measures including critical control points (CCPs) and standard operating procedures (SOPs).
- Corrective actions for CCPs are listed on the following pages.
- Corrective actions for all SOPs are outlined in the SOPs provided by the National Food Service Management Institute.
- The food service director or manager will review and update all corrective actions at least annually.

### **Training:**

- In addition to the corrective actions outlined on the following table and in the SOPs, food service staff will be trained on a continuous basis to take corrective actions when necessary.

### **Documenting Corrective Actions:**

- Food service staff will be responsible for documenting any non-routine corrective actions taken while handling and preparing food as well as any actions taken while performing SOPs. In most cases, these will be written directly on the recording form for the temperature in question, either in a separate column or on the back of the form.

## Summary of Corrective Actions for HACCP-Based SOPs

SOP	Corrective Action
<p>Cleaning and Sanitizing Food Contact Surfaces</p>	<ol style="list-style-type: none"> <li>1. Retrain any foodservice employee found not following the procedures in this SOP.</li> <li>2. Wash, rinse, and sanitize dirty food contact surfaces. Sanitize food contact surfaces if it is discovered that the surfaces were not properly sanitized. Discard food that comes in contact with food contact surfaces that have not been sanitized properly.</li> <li>3. In a 3-compartment sink:               <ul style="list-style-type: none"> <li>• Drain and refill compartments periodically and as needed to keep the water clean.</li> <li>• Adjust the water temperature by adding hot water until the desired temperature is reached.</li> <li>• Add more sanitizer or water, as appropriate, until the proper sanitizer concentration is achieved.</li> </ul> </li> <li>4. In a dishmachine:               <ul style="list-style-type: none"> <li>• Drain and refill the machine periodically and as needed to keep the water clean.</li> <li>• Contact the appropriate individual(s) to have the machine repaired if the machine is not reaching the proper wash temperature indicated on the data plate.</li> <li>• For a hot water sanitizing dishmachine, retest by running the machine again. If the appropriate surface temperature is still not achieved on the second run, contact the appropriate individual(s) to have the machine repaired. Wash, rinse, and sanitize in the 3-compartment sink until the machine is repaired or use disposable single service/single-use items if a 3-compartment sink is not available.</li> <li>• For a chemical sanitizing dishmachine, check the level of sanitizer remaining in bulk container. Fill, if needed. "Prime" the machine according to the manufacturer's instructions to ensure that the sanitizer is being pumped through the machine. Retest. If the proper sanitizer concentration level is not achieved, stop using the machine and contact the appropriate individual(s) to have it repaired. Use a 3-compartment sink to wash, rinse, and sanitize until the machine is repaired.</li> </ul> </li> </ol>
<p>Controlling Time and Temperature During Preparation</p>	<ol style="list-style-type: none"> <li>1. Retrain any foodservice employee found not following the procedures in this SOP.</li> <li>2. Begin the cooking process immediately after preparation is complete for any foods that will be served hot.</li> <li>3. Rapidly cool ready-to-eat foods or foods that will be cooked at a later time.</li> <li>4. Immediately return ingredients to the refrigerator if the anticipated preparation completion time is expected to exceed 30 minutes.</li> <li>5. Discard food held in the temperature danger zone for more than 4</li> </ol>

	hours.
Cooking	<ol style="list-style-type: none"> <li>1. Retrain any foodservice employee found not following the procedures in this SOP.</li> <li>2. Continue cooking food until the internal temperature reaches the required temperature.</li> </ol>
Cooling	<ol style="list-style-type: none"> <li>1. Retrain any foodservice employee found not following the procedures in this SOP.</li> <li>2. Reheat cooked, hot food to 165 °F for 15 seconds and start the cooling process again using a different cooling method when the food is: <ul style="list-style-type: none"> <li>• Above 70 °F and 2 hours or less into the cooling process; and</li> <li>• Above 41 °F and 6 hours or less into the cooling process.</li> </ul> </li> <li>3. Discard cooked, hot food immediately when the food is: <ul style="list-style-type: none"> <li>• Above 70 °F and more than 2 hours into the cooling process; or</li> <li>• Above 41 °F and more than 6 hours into the cooling process.</li> </ul> </li> <li>3. Use a different cooling method for prepared ready-to-eat foods when the food is above 41 °F and less than 4 hours into the cooling process.</li> <li>4. Discard prepared ready-to-eat foods when the food is above 41 °F and more than 4 hours into the cooling process.</li> </ol>
Date Marking Ready-to-Eat Potentially Hazardous Food	<ol style="list-style-type: none"> <li>1. Retrain any foodservice employee found not following the procedures in this SOP.</li> <li>2. Foods that are not date marked or that exceed the 7-day time period will be discarded.</li> </ol>
Employee Health Policy	To be determined by school officials and State or local health department.
Handling A Food Recall	<ol style="list-style-type: none"> <li>1. Retrain any foodservice employee found not following the procedures in this SOP.</li> <li>2. Determine if the recalled product is to be returned and to whom, or destroyed and by whom.</li> <li>3. Notify feeding site staff of procedures, dates, and other specific directions to be followed for the collection or destruction of the recalled product.</li> <li>4. Consolidate the recall product as quickly as possible, but no later than 30 days after the recall notification.</li> <li>5. Conform to the recall notice using the following steps: <ul style="list-style-type: none"> <li>• Report quantity and site where product is located to manufacturer, distributor, or State agency for collection. The quantity and location of the affected USDA commodity food must be submitted to the State Distributing Agency within 10 calendars days of the recall.</li> <li>• Obtain the necessary documents from the State Distributing Agency for USDA commodity foods. Submit necessary documentation for reimbursement of food costs.</li> <li>• Complete and maintain all required documentation related to the recall including: <ul style="list-style-type: none"> <li>• Recall notice</li> <li>• Records of how food product was returned or destroyed</li> <li>• Reimbursable costs</li> <li>• Public notice and media communications</li> </ul> </li> </ul> </li> </ol>

<p>Holding Hot and Cold Potentially Hazardous Foods</p>	<ol style="list-style-type: none"> <li>1. Retrain any foodservice employee found not following the procedures in this SOP.</li> <li>2. For hot foods: <ul style="list-style-type: none"> <li>• Reheat the food to 165 °F for 15 seconds if the temperature is found to be below 140°F and the last temperature measurement was 140°F or higher and taken within the last 2 hours. Repair or reset holding equipment before returning the food to the unit, if applicable.</li> <li>• Discard the food if it cannot be determined how long the food temperature was below 140°F.</li> </ul> </li> <li>3. For cold foods: <ul style="list-style-type: none"> <li>• Rapidly chill the food using an appropriate cooling method if the temperature is found to be above 41 °F and the last temperature measurement was 41 °F or below and taken within the last 2 hours: <ul style="list-style-type: none"> <li>• Place food in shallow containers (no more than 4 inches deep) and uncovered on the top shelf in the back of the walk-in or reach-in cooler.</li> <li>• Use a quick-chill unit like a blast chiller.</li> <li>• Stir the food in a container placed in an ice water bath.</li> <li>• Add ice as an ingredient.</li> <li>• Separate food into smaller or thinner portions.</li> </ul> </li> </ul> </li> <li>4. Repair or reset holding equipment before returning the food to the unit, if applicable</li> <li>5. Discard the food if it cannot be determined how long the food temperature was above 41 °F.</li> </ol>
<p>Personal Hygiene</p>	<ol style="list-style-type: none"> <li>1. Retrain any foodservice employee found not following this procedure.</li> <li>2. Discard affected food.</li> </ol>
<p>Preventing Contamination at Food Bars</p>	<ol style="list-style-type: none"> <li>1. Retrain any foodservice employee found not following the procedures in this SOP.</li> <li>2. Remove and discard contaminated food.</li> <li>3. Demonstrate to customers how to properly use utensils.</li> <li>4. Discard the food if it cannot be determined how long the food temperature was above 41 °F or below 140°F.</li> </ol>
<p>Preventing Cross-Contamination during Storage and Preparation</p>	<ol style="list-style-type: none"> <li>1. Retrain any foodservice employee found not following the procedures in this SOP.</li> <li>2. Separate foods found improperly stored.</li> <li>3. Discard ready-to-eat foods that are contaminated by raw eggs, raw fish, raw meat, or raw poultry.</li> </ol>
<p>Receiving Deliveries</p>	<ol style="list-style-type: none"> <li>1. Retrain any foodservice employee found not following the procedures in this SOP.</li> <li>2. Reject the following: <ul style="list-style-type: none"> <li>• Frozen foods with signs of previous thawing</li> <li>• Cans that have signs of deterioration, such as swollen sides or ends, flawed seals or seams, dents, or rust</li> <li>• Punctured packages</li> <li>• Foods with out-dated expiration dates</li> <li>• Foods that are out of safe temperature zone or deemed</li> </ul> </li> </ol>

	unacceptable by the established rejection policy
Reheating Potentially Hazardous Foods	<ol style="list-style-type: none"> <li>1. Retrain any foodservice employee found not following the procedures in this SOP.</li> <li>2. Continue reheating and heating food if the internal temperature does not reach the required temperature.</li> </ol>
Serving Food	<ol style="list-style-type: none"> <li>1. Retrain any foodservice employee found not following the procedures in this SOP.</li> <li>2. Replace improperly handled plates, cups, or utensils.</li> <li>3. Discard ready-to-eat food that has been touched with bare hands.</li> <li>4. Follow the corrective actions identified in the Washing Hands; Using Suitable Utensils When Handling Ready-To-Eat Foods; Date Marking Ready-to-Eat, Potentially Hazardous Foods; Cooling Potentially Hazardous Foods; and Holding Hot and Cold Potentially Hazardous Foods SOPs.</li> </ol>
Storing and Using Poisonous or Toxic Chemicals	<ol style="list-style-type: none"> <li>1. Retrain any foodservice employee found not following the procedures in this SOP.</li> <li>2. Discard any food contaminated by chemicals.</li> <li>3. Label and/or properly store any unlabeled or misplaced chemicals</li> </ol>
Transporting Foods to Remote Sites (Satellite Kitchens)	<ol style="list-style-type: none"> <li>1. Retrain any foodservice employee found not following the procedures in this SOP.</li> <li>2. Continue heating or chilling food carrier if the proper air temperature is not reached.</li> <li>3. Reheat food to 165 °F for 15 seconds if the internal temperature of hot food is less than 135 °F. Refer to the Reheating Potentially Hazardous Foods SOP.</li> <li>4. Cool food to 41 °F or below using a proper cooling procedure if the internal temperature of cold food is greater than 41 °F. Refer to the Cooling Potentially Hazardous Foods SOP for the proper procedures to follow when cooling food.</li> <li>5. Discard foods held in the danger zone for greater than 4 hours.</li> </ol>
Using and Calibrating a Thermometer	<ol style="list-style-type: none"> <li>1. Retrain any foodservice employee found not following the procedures in this SOP.</li> <li>2. For an inaccurate, bimetallic, dial-faced thermometer, adjust the temperature by turning the dial while securing the calibration nut (located just under or below the dial) with pliers or a wrench.</li> <li>3. For an inaccurate, digital thermometer with a reset button, adjust the thermometer according to manufacturer's instructions.</li> <li>4. If an inaccurate thermometer cannot be adjusted on-site, discontinue using it, and follow manufacturer's instructions for having the thermometer calibrated.</li> <li>5. Retrain employees who are using or calibrating food thermometers improperly.</li> </ol>
Using Suitable Utensils When Handling Ready-to-Eat Foods	<ol style="list-style-type: none"> <li>1. Retrain any foodservice employee found not following the procedures in this SOP.</li> <li>2. Discard ready-to-eat food touched with bare hands.</li> </ol>
Using Time Alone as a Public Health Control	<ol style="list-style-type: none"> <li>1. Retrain any foodservice employee found not following the procedures in this SOP.</li> <li>2. Discard unmarked or unidentified food or food that is noted to exceed the 4-hour limit.</li> </ol>

Washing Fruits and Vegetables	<ol style="list-style-type: none"> <li>1. Retrain any foodservice employee found not following the procedures in this SOP.</li> <li>2. Remove unwashed fruits and vegetables service and washed immediately before being served.</li> <li>3. Label and date fresh cut fruits and vegetables.</li> <li>4. Discard cut melons held after 7 days.</li> </ol>
Washing Hands	<ol style="list-style-type: none"> <li>1. Retrain any foodservice employee found not following the procedures in this SOP.</li> <li>2. Ask employees that are observed not washing their hands at the appropriate times or using the proper procedure to wash their hands immediately.</li> <li>3. Retrain employee to ensure proper handwashing procedure.</li> </ol>

Adapted from: U.S. Department of Agriculture, Food and Nutrition Service, & National Food Service Management Institute. (2005). *HACCP-based standard operating procedures (SOPs)*. University, MS: Author.

## Recordkeeping Responsibilities

### Staff Responsibility:

- All foodservice staff will be held responsible for recordkeeping duties as assigned. Overall, Nicole Bingham, Food Service Director will be responsible for making sure that records are being made and for filing records in the proper place.

### Recordkeeping Procedure:

- All logs will be kept in the kitchen for ease of use.
- All forms/logs will be replaced as needed and multiple employees will know where to find blank replacement forms.
- All completed forms will be filed in a desk drawer in the Food Service Directors office.

### Training:

- The *food service director* is responsible for educating all food service personnel on the use and importance of recording critical information.

### Maintenance of Records:

- All records will be maintained for at least one rolling year.

DOCUMENTATION	DOCUMENTATION FREQUENCY
<b>Food Production Records</b> Cooking-Reheating Temperature Log Time and Temperature for Holding Service Temperature Log Damaged or Discarded Product Log Cooling Temperature Log	Daily Daily Daily As needed As needed
<b>Equipment Temperature Records</b> Receiving Log Food Transport Sheet Daily Refrigerator / Freezer Temperature Log Dry Storage Room Temperature Log Thermometer Calibration Log Dish Machine Temperature Log	Each Delivery Each Delivery Daily As needed Weekly At each meal
<b>Review Records</b> Food Safety Checklist Checklist for Review of Food Safety System and Plan	Weekly Annually
<b>Training</b> Food Safety Training Plan and Record	ongoing
<b>Corrective Action Records</b>	As needed



### Summary Table of Record Keeping for HACCP-Based SOPs

	Cleaning and Sanitizing Log	Cooking-Reheating Temperature Log	Cooling Temperature Log	Damaged or Discarded Product Log	Food Safety Checklist	Hot and Cold Holding Temperature Log	Production Log	Receiving Log	Thermometer Calibration Log	To Be Determined
Cleaning and Sanitizing Food Contact Surfaces	X				X					
Controlling Time and Temperature During Food Preparation					X		X			
Cooking		X								
Cooling			X							
Date Marking					X					
Employee Health Policy										X
Handling a Food Recall				X	X					
Holding Foods						X				
Personal Hygiene				X	X					
Preventing Contamination at Food Bars				X	X	X				
Preventing Cross-Contamination During Storage and Preparation				X	X					
Receiving Deliveries								X		
Reheating Potentially Hazardous Foods		X								
Serving Food					X					
Storing and										

Using Toxic Chemicals				X	X					
Transporting Food to Remote Sites					X	X		X		
Using and Calibrating a Food Thermometer					X				X	
Using Suitable Utensils When Handling Ready-to-Eat Foods				X	X					
Using Time Alone as a Public Health Control					X					
Washing Fruits and Vegetables					X					
Washing Hands					X					

Adapted from: U.S. Department of Agriculture, Food and Nutrition Service, & National Food Service Management Institute. (2005). *HACCP-based standard operating procedures (SOPs)*. University, MS: Author.

## Cooking and Reheating Temperature Log

**Instructions:** Record product name, time, the two temperatures/times, and any corrective action taken on this form. The foodservice manager will verify that foodservice employees have taken the required cooking temperatures by visually monitoring foodservice employees and preparation procedures during the shift and reviewing, initialing, and dating this log daily. Maintain this log for a minimum of 1 year.

Date and Time		Food Item	Internal Temperature/ Time	Internal Temperature/ Time	Corrective Action Taken	Initials	Verified By/ Date

### Cooling Temperature Log

**Instructions:** Record temperatures every hour during the cooling cycle. Record corrective actions, if applicable. If no foods are cooled on any working day, indicate "No Foods Cooled" in the Food Item column. The foodservice manager will verify that the foodservice staff is cooling food properly by visually monitoring foodservice employees during the shift and reviewing, initialing, and dating this log daily. Maintain this log for a minimum of 1 year.

Date	Food Item	Time/ Temp	Time/ Temp	Time/ Temp	Time/ Temp	Time/ Temp	Time/ Temp	Corrective Actions Taken	Initials	Verified By/ Date

### Damaged or Discarded Product Log

**Instructions:** Foodservice employees will record product name, quantity, action taken, reason, initials, and date each time a food or food product is damaged and/or will be discarded. The foodservice manager will verify that foodservice employees are discarding damaged food properly by visually monitoring foodservice employees during the shift and reviewing, initialing, and dating this log daily. Maintain this log for a minimum of 1 year.

Date	Time	Vendor or School	Product Name	Temperature	Corrective Action Taken	Initials/Date	Manager Initials/Date

## Food Contact Surfaces Cleaning and Sanitizing Log

**Instructions:** Record time, temperatures/sanitizer concentration, as appropriate and any corrective action taken on this form. The foodservice manager will verify that food workers have taken the required information by visually monitoring foodservice employees and preparation procedures during the shift and by reviewing, initialing, and dating this log daily. Maintain this log for a minimum of 1 year.

Date and Time		Wash Temperature	Rinse Temperature	Final Rinse (Sanitization) Temperature	Heat Sensitive Tape (place here)	Sanitizer Concentration (in ppm)	Corrective Action	Employee Initials	Verified By/ Date



## Receiving Log

**Instructions:** Use this Log for deliveries or receiving foods from a centralized kitchen. Record any temperatures and corrective action taken on the Receiving Log. The foodservice manager will verify that foodservice employees are receiving products using the proper procedure by visually monitoring foodservice employees and receiving practices during the shift and reviewing the log daily. Maintain this log for a minimum of 1 year.

Date	Time	Vendor or School	Product Name	Temperature	Corrective Action Taken	Initials/Date	Manager Initials/Date





# **SECTION 5: FOOD SAFETY TRAINING PROGRAM**

# Standard Operating Procedure

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## New Employee Orientation

**Policy:** All new foodservice employees will receive training on basic food safety procedures during the first day of employment.

**Procedures:** All employees in foodservice must:

1. Meet with foodservice manager or unit supervisor to receive training on basic food safety procedures.
2. Review each point in the **Food Safety Orientation Checklist** with supervisor. Each procedure will be discussed thoroughly with implications for food safety described.
3. Ask questions of supervisor if policy or procedure is not clear.
4. Read, sign, and date the statement at the end of the checklist, indicating understanding and agreement with stated procedures. Supervisor also must sign and date form.
5. Receive a signed copy of the document.

The foodservice manager or unit supervisor will:

1. Schedule 20-30 minutes for the orientation session.
2. Inform new employees of the purpose and time of the session.
3. Explain the purpose of the checklist to employees.
4. Discuss each policy and procedure on the checklist. Refer to the department **Standard Operating Procedures Manual** as necessary. Check off each procedure as it is discussed. If employees have questions, please note and follow up, if appropriate.
5. After reviewing all procedures, supervisor should request employees to read, sign, and date the statement at the end of the form, indicating understanding and agreement. The supervisor also should sign and date the form.
6. Provide a copy of this form to each employee. Inform employees that a copy will be placed in their personnel file. If a copy is required for the Human Resources department, provide it and inform employees.
7. Remind employees of the location of a copy of the department **Standard Operating Procedures Manual**. This manual can be used as a reference, if questions or concerns occur later.
8. Thank employees for participating. Emphasize again the priority of food safety and the involvement of every staff member.

**DATE IMPLEMENTED: March 3, 2016**

**BY: Nicole Bingham**

**DATE REVIEWED: \_\_\_\_\_ BY: \_\_\_\_\_**

**DATE REVISED: \_\_\_\_\_ BY: \_\_\_\_\_**

Adapted from: Iowa State University. (2003). *HACCP Materials for School Foodservice Operations*. Ames, IA: Author.





## In-Service Training Session Roster

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School District: \_\_\_\_\_  
School: \_\_\_\_\_  
Date: \_\_\_\_\_  
Training Session  
Topic: \_\_\_\_\_  
Trainer: \_\_\_\_\_

Sign-in:

- 1.) \_\_\_\_\_
- 2.) \_\_\_\_\_
- 3.) \_\_\_\_\_
- 4.) \_\_\_\_\_
- 5.) \_\_\_\_\_
- 6.) \_\_\_\_\_
- 7.) \_\_\_\_\_
- 8.) \_\_\_\_\_
- 9.) \_\_\_\_\_
- 10.) \_\_\_\_\_
- 11.) \_\_\_\_\_
- 12.) \_\_\_\_\_
- 13.) \_\_\_\_\_
- 14.) \_\_\_\_\_
- 15.) \_\_\_\_\_
- 16.) \_\_\_\_\_
- 17.) \_\_\_\_\_
- 18.) \_\_\_\_\_
- 19.) \_\_\_\_\_
- 20.) \_\_\_\_\_

Adapted from: Iowa State University. (2003). *HACCP Materials for School Foodservice Operations*. Ames, IA: Author.



# **SECTION 6: FOOD SAFETY PLAN REVIEW AND VERIFICATION**

# Standard Operating Procedure

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## Review of Food Safety Management Plan

**Policy:** The school district food safety management plan will be reviewed at least annually and as needed to keep current with changes in the food production system and current health department regulations to ensure safe food is served in the district.

**Scope:** The district food safety management plan review will include menu items, standard operating procedures, food handling practices, training, and related items that are used in all district food preparation areas. Food safety management plans adapted from the district plan for individual schools also are included.

**Procedures:** The district school foodservice director, their designee, and/or food safety team will:

1. Keep current with changes in food safety regulations and the science related to retail food preparation.
2. Meet at least annually to review the district's food safety management plan based on hazard analysis critical control point (HACCP) principles.
3. Determine verification activities to insure the food safety management plan(s) are being properly implemented.
4. make recommendations to the individual food production units about changes in food preparation procedures, training, and other relevant activities to properly implement the plan.
5. determine food safety management plan performance benchmarks for individual food production units.
6. review food safety documentation, including the weekly food safety verification inspections and checklists, related to the food safety management plan for adequacy.
7. assign periodic reviews of individual food production facilities.
8. develop appropriate and job-specific food safety training for all employees to implement the food safety management plan.
9. Amend the plan when:
  - a. New menu items are added to the menu
  - b. Menu items are removed from the menu
  - c. Food products changes
  - d. Storage/preparation procedure changes
  - e. A food is linked to an illness
  - f. There are significant changes in customers, suppliers, equipment, and facilities
  - g. New food safety information becomes available such as new regulatory guidelines.
  - h. Significant changes in personnel
10. document changes in the plan in meeting minutes.

11. determine when outside expertise should be contracted to review, amend, and implement all or portions of the food safety management plan.
12. provide food production units copies of the changes to the food safety management plan that are relevant to their operation so individual school plans can be updated.

**DATE IMPLEMENTED: March 3, 2016      BY: Nicole Bingham**

**DATE REVIEWED: \_\_\_\_\_ BY: \_\_\_\_\_**

**DATE REVISED: \_\_\_\_\_ BY: \_\_\_\_\_**

# FOOD SAFETY CHECKLIST

Date \_\_\_\_\_ Observer \_\_\_\_\_

Directions: Use this checklist weekly. Determine areas in your operations requiring corrective action. Record corrective action taken and keep completed records in a notebook for future reference.

## Personal Dress and Hygiene

	Yes	No	Corrective Action		Yes	No	Corrective Action
Employees wear proper uniform including proper shoes	<input type="checkbox"/>	<input type="checkbox"/>		Eating, drinking, chewing gum are observed only in designated areas away from work areas.	<input type="checkbox"/>	<input type="checkbox"/>	
Hair net or cap properly worn	<input type="checkbox"/>	<input type="checkbox"/>		Disposable tissues are used and disposed of when coughing/blowing nose	<input type="checkbox"/>	<input type="checkbox"/>	
Fingernails are short, unpolished, and clean	<input type="checkbox"/>	<input type="checkbox"/>		Employees take appropriate action when coughing or sneezing	<input type="checkbox"/>	<input type="checkbox"/>	
Jewelry is limited to a watch, simple earrings, and plain ring	<input type="checkbox"/>	<input type="checkbox"/>		Disposable gloves worn when handling ready to eat foods	<input type="checkbox"/>	<input type="checkbox"/>	
Disposable gloves are changed at critical points	<input type="checkbox"/>	<input type="checkbox"/>		Hand are washed thoroughly using proper hand washing procedures at critical points	<input type="checkbox"/>	<input type="checkbox"/>	
Open sores, cuts, or splints and bandages on hands are completely covered with a disposable glove while handling food	<input type="checkbox"/>	<input type="checkbox"/>		Employees do not smoke inside school buildings	<input type="checkbox"/>	<input type="checkbox"/>	

## Food Storage and Dry Storage

	Yes	No	Corrective Action		Yes	No	Corrective Action
Temperature is between 50 and 70 F	<input type="checkbox"/>	<input type="checkbox"/>		There are no bulging or leaking canned goods in storage.	<input type="checkbox"/>	<input type="checkbox"/>	
All food and paper supplies are 6-8 inches off floor	<input type="checkbox"/>	<input type="checkbox"/>		Food is protected from contamination	<input type="checkbox"/>	<input type="checkbox"/>	
All food is labeled with delivery date	<input type="checkbox"/>	<input type="checkbox"/>		All surfaces and floors are clean.	<input type="checkbox"/>	<input type="checkbox"/>	
The FIFO (first in, first out) method of inventory is being practiced	<input type="checkbox"/>	<input type="checkbox"/>		Chemicals are stored away from food and other food related supplies.	<input type="checkbox"/>	<input type="checkbox"/>	
Open bags of food are stored in containers with tight fitting lids and labeled.	<input type="checkbox"/>	<input type="checkbox"/>					

## Large Equipment

	Yes	No	Corrective Action		Yes	No	Corrective Action
All pieces of equipment are clean to sight and touch—equipment on serving lines, storage shelves, cabinets, ovens, ranges, fryers and steam equipment	<input type="checkbox"/>	<input type="checkbox"/>		Loading dock and area around dumpster are clean and odor free	<input type="checkbox"/>	<input type="checkbox"/>	
Food slicer is broken down, cleaned and sanitized before and after use	<input type="checkbox"/>	<input type="checkbox"/>		Exhaust hood and filters are clean	<input type="checkbox"/>	<input type="checkbox"/>	
Boxes, containers and recyclables are removed from site	<input type="checkbox"/>	<input type="checkbox"/>					

## Refrigerator, Freezer and Milk Cooler

	Yes	No	Corrective Action		Yes	No	Corrective Action
Thermometers are available and accurate	<input type="checkbox"/>	<input type="checkbox"/>		Proper chilling procedures are used.	<input type="checkbox"/>	<input type="checkbox"/>	
Temperature is appropriate for pieces of equipment	<input type="checkbox"/>	<input type="checkbox"/>		All food is properly wrapped, labeled and dated	<input type="checkbox"/>	<input type="checkbox"/>	
Food is stored 6 inches off floor in walk-ins	<input type="checkbox"/>	<input type="checkbox"/>		The FIFO method of inventory is used.	<input type="checkbox"/>	<input type="checkbox"/>	
Units are clean and neat.	<input type="checkbox"/>	<input type="checkbox"/>		Air temperature of all refrigerators and freezers is monitored and documented daily	<input type="checkbox"/>	<input type="checkbox"/>	
Temperature of cold food being held is at or below 41 degrees F	<input type="checkbox"/>	<input type="checkbox"/>					

## Food Handling

	Yes	No	Corrective Action		Yes	No	Corrective Action
Frozen food is thawed properly	<input type="checkbox"/>	<input type="checkbox"/>		Food is tasted using the proper procedure	<input type="checkbox"/>	<input type="checkbox"/>	
All food stored or prepared in facility is from approved sources	<input type="checkbox"/>	<input type="checkbox"/>		Hot holding units are not used to reheat potentially hazardous foods.	<input type="checkbox"/>	<input type="checkbox"/>	
Preparation is planned so ingredients are kept out of the temperature danger zone to the extent possible	<input type="checkbox"/>	<input type="checkbox"/>		Food is cooked to the required safe internal temperature for the appropriate time. The temperature is tested with a calibrated food thermometer	<input type="checkbox"/>	<input type="checkbox"/>	
Food is handled with suitable utensils, such as single use gloves or tongs	<input type="checkbox"/>	<input type="checkbox"/>		Clean, reusable towels are used only for sanitizing equipment, surfaces and not for drying hands, utensils, or floor.	<input type="checkbox"/>	<input type="checkbox"/>	
Food is prepared in small batches to limit the time it is in the temperature danger zone	<input type="checkbox"/>	<input type="checkbox"/>					

## Utensils and Equipment

	Yes	No	Corrective Action		Yes	No	Corrective Action
All small equipment and utensils, including cutting board are cleaned and sanitized between uses	<input type="checkbox"/>	<input type="checkbox"/>		Thermometers are cleaned and sanitized after each use	<input type="checkbox"/>	<input type="checkbox"/>	
Small equipment and utensils are air-dried	<input type="checkbox"/>	<input type="checkbox"/>		Thermometers are calibrated on a routine basis	<input type="checkbox"/>	<input type="checkbox"/>	
Work surfaces are clean to sight and touch	<input type="checkbox"/>	<input type="checkbox"/>		Can opener is clean to sight and touch	<input type="checkbox"/>	<input type="checkbox"/>	
Work surfaces are cleaned and sanitized between uses	<input type="checkbox"/>	<input type="checkbox"/>		Drawers and racks are clean.	<input type="checkbox"/>	<input type="checkbox"/>	
Small equipment is inverted, covered, or otherwise protected from contamination when stored	<input type="checkbox"/>	<input type="checkbox"/>		Clean utensils are handled in a manner to prevent contamination of areas that will be in direct contact with food or a person's mouth	<input type="checkbox"/>	<input type="checkbox"/>	

## Hot Holding

	Yes	No	Corrective Action		Yes	No	Corrective Action
Hot holding unit is clean	<input type="checkbox"/>	<input type="checkbox"/>		Temperature of hot food being held is at or above 140° F.	<input type="checkbox"/>	<input type="checkbox"/>	
Food is heated to the required safe internal temperature before placing in hot holding.	<input type="checkbox"/>	<input type="checkbox"/>		Food is protected from contamination.	<input type="checkbox"/>	<input type="checkbox"/>	
Hot holding units are not used to reheat potentially hazardous foods.	<input type="checkbox"/>	<input type="checkbox"/>		Hot holding unit is pre-heated before hot food is placed in unit.	<input type="checkbox"/>	<input type="checkbox"/>	

## Cleaning and Sanitizing

	Yes	No	Corrective Action		Yes	No	Corrective Action
Three-compartment sink is properly set up for ware washing	<input type="checkbox"/>	<input type="checkbox"/>		Chemical sanitizer is mixed correctly and sanitizer strip is used to test chemical concentration	<input type="checkbox"/>	<input type="checkbox"/>	
Dishmachine is working properly (i.e. gauges and chemicals are at recommended levels).	<input type="checkbox"/>	<input type="checkbox"/>		Water is clean and free of grease and food particles	<input type="checkbox"/>	<input type="checkbox"/>	
Water temperatures are correct for wash and rinse	<input type="checkbox"/>	<input type="checkbox"/>		Smallware and utensils are allowed to air dry	<input type="checkbox"/>	<input type="checkbox"/>	
If heat sanitizing is used, the utensils are allowed to remain immersed in 180 F water for 30 seconds	<input type="checkbox"/>	<input type="checkbox"/>		Wiping cloths are stored in sanitizing solution while in use	<input type="checkbox"/>	<input type="checkbox"/>	

## Garbage Storage and Disposal

	Yes	No	Corrective Action		Yes	No	Corrective Action
Kitchen garbage cans are clean and kept covered	<input type="checkbox"/>	<input type="checkbox"/>		Boxes and containers are removed from site	<input type="checkbox"/>	<input type="checkbox"/>	
Garbage cans are emptied as necessary	<input type="checkbox"/>	<input type="checkbox"/>		Loading dock and area around dumpster are clean	<input type="checkbox"/>	<input type="checkbox"/>	
Dumpsters are closed.	<input type="checkbox"/>	<input type="checkbox"/>					

## Pest Control

	Yes	No	Corrective Action		Yes	No	Corrective Action
Outside doors have screens, are well-sealed, and are equipped with a self-closing device	<input type="checkbox"/>	<input type="checkbox"/>		No evidence of pests is present	<input type="checkbox"/>	<input type="checkbox"/>	
There is a regular schedule of pest control by licensed pest control operator	<input type="checkbox"/>	<input type="checkbox"/>					

## Checklist for Review of Food Safety System and Plan

1. Review and update the following documents:
  - \_\_\_\_\_ Standard Operating Procedures (including those written specifically on cooling procedures used at each site)
  - \_\_\_\_\_ Food Preparation Process Charts (or other documents used to show division of menu items into the 3 processes)
  - \_\_\_\_\_ Control Measures used for each Process (CCPs and SOPs in the flow of food)
  - \_\_\_\_\_ List of Corrective Actions
  
2. Monitoring recordkeeping. Choose one log at random for each of the records that should be kept (preferably a different week for each log).

Title of Log	Observations	Suggestions for Improvement
<i>e.g. Thermometer Calibration Log</i>	<i>e.g. Thermometers are calibrated every weekly as scheduled but several are found to be out of calibration at that time</i>	<i>e.g. Store thermometers in a stationary location rather than in drawer or require calibration of thermometers on a weekly basis</i>

3. Describe the strengths or weaknesses with the current monitoring or recordkeeping methods.
  
  
  
  
  
  
  
  
  
  
4. Who is responsible for verifying that the required records are being completed and properly maintained?
  
  
  
  
  
  
  
  
  
  
5. Describe the training that has been provided to support the food safety program. Every year the staff attends workshops at the region center. Twice a year the food service director holds a HACCP traing.
  
  
  
  
  
  
  
  
  
  
6. Do the managers and staff demonstrate knowledge of the plan? Yes.
  
  
  
  
  
  
  
  
  
  
7. Have there been any changes to the menu or operation (new equipment, new state Food Code, etc.)  
  
None.
  
  
  
  
  
  
  
  
  
  
8. Was the plan modified because of these changes?